

27th annual
**UNOS TRANSPLANT
 MANAGEMENT FORUM**
TMF 2019



Increasing collaboration. Expanding knowledge.

Monday, May 13

<p>3:00 - 5:00 p.m. Caribbean BR 1 & 2 & Caribbean BR 3</p>	<p>OPTIONAL - UNOS Innovation Event</p> <p>We will gather feedback from the community and throughout the conference our developers will work on coming up with answers to your problems. All participating groups will have an opportunity to present their case. Do you have an idea for an enhancement that we could work on during this event? If so, contact Tara Taylor at tara.taylor@unos.org</p>
<p>4:00 – 7:00 p.m. Grand Pre-function North</p>	<p>Early Registration for Conference</p>

AGENDA

Tuesday, May 14

Plenary Sessions

<p>7:00 a.m. – 5:00 p.m. Grand Pre-function North</p>	<p>Registration Desk Open</p>
<p>7:30 – 8:30 a.m. Kingston Hall</p>	<p>Exhibit Hall Opening and Continental Breakfast With Exhibitors</p> <p><i>This breakfast is graciously sponsored by Piedmont Transplant Institute.</i></p>
<p>8:35 – 8:55 a.m. Caribbean BR 7</p>	<p>Welcome to the 27th Annual United Network for Organ Sharing (UNOS) Transplant Management Forum</p> <p>James Pittman, RN, M.S.N. Assistant Vice President, Transplant Services, HCA, Nashville, TN Chair, UNOS Transplant Administrators Committee</p>
<p>8:55 – 9:35 a.m. Caribbean BR 7</p>	<p>President’s Address</p> <p>Sue Dunn, RN, B.S.N., M.B.A. President and CEO, Donor Alliance, Inc., Denver, CO</p>

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	<p>UNOS President</p> <p>Moderator: James Pittman, RN, M.S.N.</p>
<p>9:35 – 10:35 a.m.</p> <p>Caribbean BR 7</p>	<p>Making an Impact Today and Tomorrow on Purpose</p> <p>Tony Bridwell Senior Vice President, Chief People Officer, Ryan, LLC, Dallas, TX</p> <p>Moderator: Yvette Chapman, RN, B.S.N.</p>
<p>10:45 – 11:20 a.m.</p> <p>Kingston Hall</p>	<p>Break with Exhibitors</p> <div style="border: 2px solid blue; border-radius: 15px; padding: 10px; text-align: center;"> <p><i>This break is graciously sponsored by Paragonix Technologies, Inc.</i></p> </div>
<p>11:30 a.m. – 12:30 p.m.</p> <p>Caribbean BR 7</p>	<p>How Far Do We Go? How the geography of organ placement is changing.</p> <p>In the last several years, policy-making committees have proposed changes in distribution maps for several organs, including the difficult and controversial process of drawing broader distribution boundaries for livers. In the last 15 months, court and government interventions have added new challenges to an already weighted issue. To protect our community-based system, the OPTN Executive Committee has directed changes to policy, and the Board formed a committee to develop a new framework for discussing geography. The Kidney and Pancreas committees have written a concept document as the first step in developing a new geographic distribution by December. Attend this session to hear how the issue has changed, what legal action and regulations require (and don't require), and what the new models mean for policy. You'll also hear about next steps.</p> <p>Brian Shepard CEO, UNOS, Richmond, VA</p> <p>Alexandra Glazier, JD, M.P.H. President & CEO New England Organ Bank, Waltham, MA</p> <p>Moderator: James Pittman, RN, M.S.N.</p>

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Tuesday, May 14

12:40 – 1:40 p.m.

Kingston Hall

Lunch with the Exhibitors

Visit with exhibitors, network with fellow colleagues and enjoy a delicious lunch!

12:50-1:40 p.m.

Caribbean BR 7

OPTIONAL – Peds Networking and Sharing Effective Practices

** No continuing education credits are offered for this opportunity*

Grab your lunch and network with your fellow pediatric center colleagues. Join an informal discussion regarding coordinator on-call for pediatric centers. Come hear your colleagues talk about their practices and share yours.

Moderators: Diesa Samp, B.S.N., RN, CCTC and Jason Huff, M.S.N, RN, FNKF

This networking opportunity is graciously sponsored by Texas Children's Hospital and the Cincinnati Children's Hospital Medical Center.

Breakout Sessions

Session I - 1:50 – 2:50 p.m.

Living Donor

Caribbean BR 8 - 10

Understanding the Risk of ESRD after Live Kidney Donation

The session examines the long-term risk of end stage renal disease for living kidney donors. Content includes current understanding of donation risks; limitations of existing research; emerging data; and providing the information to donor candidates to help them make an informed decision about whether to proceed.

Jennifer Wainright, Ph.D.

Senior Research Scientist, Research Department, UNOS, Richmond, VA

Arthur Matas, M.D.

Medical Director, Kidney Transplant, University of Minnesota Medical Center, Fairview, Minneapolis, MN

Moderator: Kelly Laschkewitsch, M.P.H., RD

The session is graciously sponsored by UAB Medicine.

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#UNOSTMF2019

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AGENDA

Tuesday, May 14

<p>Mini-Orals <i>Caribbean BR 11 & 12</i></p>	<p>Mini-Orals Session I</p> <p>Two 30 minute presentations about the following abstracts:</p> <p>Abstract 1: Freedom Day: An Innovative Approach to Transitioning Care in Abdominal Transplant Patients</p> <p>Susan Neill-Fogus, B.S.N., RN Manager, Quality and Compliance, Solid Organ Transplant, UT Southwestern Medical Center, Dallas, TX</p> <p>Abstract 2: Significant Cost Reduction Achieved Through Focused Leadership Engagement</p> <p>Learn how a center's key leadership strategies ensure that appropriate costs are allocated to the Medicare Cost Report. These strategies also ensure that the kidney transplant team manages its pre-transplant workload to ensure the right work is performed at the right time.</p> <p>Stephan J. Moore, M.H.A., FACHE, CMPE Director, Transplant and VAD Programs, University of Florida Health Shands, Gainesville</p> <p>Moderator: Lauren Kearns, M.S.N., RN-BC</p>
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AGENDA

Tuesday, May 14

<p>OPO/Transplant Center Relationship</p> <p>Caribbean BR 7</p>	<p>Transplant Center and OPO Collaboration Improves Performance in Good and Challenging Times</p> <p>Transplant centers and OPOs are taking collaboration to a whole new level. Learn how they manage and build relationships, partner in quality improvement efforts, and collaborate in the face of challenge to improve organ utilization and transplantation rates.</p> <p>Kristina Wheeler, RN, B.S.N., CPTC Transplant Administrator, Transplant Services Department, OneLegacy, Los Angeles, CA</p> <p>Heidi L. Berliner RN, B.S.N. Quality Manager, Heart Transplant, Lung Transplant & MCS, Cedars-Sinai Medical Center Comprehensive Transplant Center</p> <p>Moderator: Renee Bennett, RN, B.S.N., CNOR, CCTC</p> <p><i>This session is graciously sponsored by Clinical Consulting Associates, Inc.</i></p>
<p>Session II - 3:00 – 4:00 p.m.</p>	
<p>Operational</p> <p>Caribbean BR 8 & 10</p>	<p>Collaborating to Improve Access to Kidney Transplantation: How the ESRD Networks and Dialysis Centers can partner with Transplant Programs to list more patients.</p> <p>This session focuses on the activity that ESRD Networks are leading to increase the percentage of dialysis patients on the waitlist. By giving the ESRD Networks a venue to discuss their strategy, we hope transplant programs will be better informed and better suited to collaborate.</p> <p>Bryan Becker, M.D., MMM, FACP, CPE Chief Medical Officer, DaVita Integrated Kidney Care, Chicago, IL</p> <p>Helen Rose, MSW, LCSW Executive Director, ESRD Network 7, Tampa FL</p> <p>Moderator: James Pittman, RN, M.S.N.</p>



AGENDA

Tuesday, May 14

<p>Quality <i>Caribbean BR 11 & 12</i></p>	<p>Leveraging Generational Insights</p> <p>With Generation Z about to enter the workforce, what do managers need to do to effectively manage 5 generations in the work place.</p> <p>Sherry Neal Vice President of Diversity, HCA, Nashville, TN</p> <p>Moderator: Aimee Hagerty, RN, M.S.N., M.B.A. & Derek Ginos</p>
<p>OPO/Transplant Center Relationship <i>Caribbean BR 7</i></p>	<p>Better Offer Screening to Avoid Unwanted Offers, Speed Up Organ Allocation, and Transplant More Organs</p> <p>The OPTN has developed an interactive (“Offer Filters Explorer”) tool that centers can now use to better understand their offer refusal patterns. This tool uses data science techniques to identify thousands of consistent, multifactorial offer refusal patterns at kidney transplant centers. The OPTN is also piloting Offer Filters, a new and improved offer filtering capability in UNet. These new tools could dramatically reduce the number of unwanted organ offers that transplant centers need to respond to, and could allow OPOs to find a willing transplant center for hard to place organs more quickly.</p> <p>John Rosendale, M.S. Principal Research Scientist, Research Department, UNOS, Richmond, VA</p> <p>Robert McTier, B.A. Technical Architect, Information Technology Department, UNOS, Richmond, VA</p> <p>Moderator: Yvette Chapman, RN, B.S.N.</p>

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<p>4:10 – 5:00 p.m.</p> <p><i>Entrance to Caribbean BR 7</i></p>	<p>Abstract Poster Viewing <i>View the abstracts/poster submissions from your colleagues!</i></p>
<p>5:00 – 5:30 p.m.</p> <p><i>Caribbean BR 7</i></p>	<p>Abstract and Heckenkemper Leader In Transplant Administration Awards Presentation</p> <p>Presenter: James Pittman, RN, M.S.N. and Alexander Aussi, B.S.N, RN, M.B.A.</p> <div style="border: 2px solid blue; border-radius: 15px; padding: 10px; text-align: center;"> <p><i>The Heckenkemper Leader in Transplant Administration Award is graciously sponsored by Guidry & East, LLC.</i></p> </div>
<p>5:45 – 7:15 p.m.</p> <p><i>Kingston Hall</i></p>	<p>RECEPTION WITH EXHIBITORS <i>Come enjoy networking time with your colleagues and exhibitors!</i> 6:00 p.m. – Prize Drawings (You must be present to win.) UNOS Professional Education – UNOS Connect Drawing</p>

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<p>7:00 a.m. – 4:00 p.m.</p> <p><i>Grand Pre-function North</i></p>	<p>Registration Desk Open</p>
<p>7:00 – 7:55 a.m.</p> <p><i>Kingston Hall</i></p>	<p>Continental Breakfast with Exhibitors</p> <p><i>This breakfast is graciously sponsored by Angel MedFlight.</i></p>
<p>Plenary Session</p>	
<p>8:05 – 8:15 a.m.</p> <p><i>Caribbean BR 7</i></p>	<p>Expand your Outreach, Increase your Transplant Volume and Collaborate to Save More Lives</p> <p>Transplant Centers can grow their programs and expand their service area by partnering with an air ambulance provider. Learn how an air medical travel plan can ensure long-distance patients arrive safe and on-time for transplant.</p> <p>Paul Green Chief Development Officer, Angel MedFlight, Scottsdale, AZ</p> <p><i>This breakfast presenter is graciously sponsored by Angel MedFlight.</i></p>



AGENDA

Wednesday, May 15

8:15 – 9:15 a.m.

Caribbean BR 7

OPTN Membership and Professional Standards Committee: A Partner in Performance Improvement

2017 kicked off a 3-year Member Quality and OPTN Membership and Professional Standards Committee (MPSC) optimization plan rooted in 5 strategic anchors: improvement, sustainability, consistency, education and efficiency. This session gives you an overview of the Optimization Plan and explains why Member Quality monitors OPTN members and their role as a performance improvement partner. After the session you will have an increased understanding of the MPSC as well as a preview of the monitoring changes and enhancements. Some of these changes have already been implemented and others are planned for the next three years. UNOS staff will also share anticipated technology advances that will further assist member institutions and will ask for feedback on how we can all work together to improve the process.

Jacqui O’Keefe, M.B.A.

Director, Member Quality Department, UNOS, Richmond, VA

Moderator: Nancy Metzler

This session is graciously sponsored by Children’s Healthcare of Atlanta.

Repeat Breakout Sessions – AM Sessions Repeat After Lunch

Sessions III - 9:25 – 10:25 a.m.

Mini-Orals

Caribbean BR 11 & 12

Mini-Orals Session II

Two 30 minute presentations about the following abstracts:

Abstract 1: **2018 Best of the Best Winner** - Strategic Waitlist Management: Not All Patients Are Equal

David Lewino, RN, CCTC

Transplant Coordinator, University of California San Diego Medical Center, San Diego, CA

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	<p>Abstract 2: The New and Improved OPTN Data Services Portal 2.0: Design Your Own Report!</p> <p>Sarah Taranto Principal Data Analyst, UNOS Research Department, Richmond, VA</p> <p>Moderator: Audrey Kleet, ACNP-BC</p>
<p>Regulatory/ Compliance Caribbean BR 7</p>	<p>Best Practices Issues That Could Happen to All of Us- Important Parts of Measuring Quality</p> <p>Learn about the UNOS member quality department and its mission to assist its members, even when that assistance means an interaction with the MPSC.</p> <p>And a transplant administrator who has been on both sides of the MPSC table will recount how both experiences were beneficial.</p> <p>Jacqui O'Keefe, M.B.A. Director, Member Quality Department, UNOS, Richmond, VA</p> <p>Deborah Maurer, RN, M.B.A. VP Transplant Services, CHI Baylor St Luke's Medical Center, Houston, TX</p> <p>Moderator: Angie Korsun, RN, M.S.N, M.P.A.</p>
<p>Operational Caribbean BR 8 - 10</p>	<p>Managing the Storm</p> <p>A transplant center and OPO perspective on disaster management and the lessons learned when preparation turns into reality. Transplant administrators around the country have been engaged in creating disaster management policies and procedure per CMS regulation, however, the true test is when an actual disaster occurs.</p> <p>Marian O'Rourke, RN, B.S.N., CCTC Director, Quality, Compliance & Outcomes Management, Jackson Memorial Hospital University of Miami School of Medicine, Miami, FL</p> <p>Theresa Daly, M.S., RN, FNP Director, Transplant Clinical Operations, NY Presbyterian Hospital/Columbia University Medical Center, New York, NY</p>

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	<p>Alexandra Glazier, JD, M.P.H. President & CEO, New England Organ Bank, Waltham, MA</p> <p>Moderator: Diesa Samp, B.S.N., RN, CCTC</p>
<p>Strategy/Planning & Finance</p> <p>Caribbean BR 1 & 2</p>	<p>Demystifying the Medicare Cost Report – What Every Administrator Needs to Know</p> <p>This session covers the basics of standard acquisition costs, the Medicare cost report, how Medicare reimburses acquisition costs, and the types of cost included/excluded.</p> <p>You'll also hear best practices for the accumulation of data, common errors and omissions, and the various risks/opportunities.</p> <p>Robert Howey, M.B.A., M.H.A., CPA Director, Toyon Associates, Walnut Creek, CA</p> <p>Moderator: Andrea Tietjen, CPA, M.B.A.</p>
<p>10:35 - 11:15 a.m.</p> <p>Kingston Hall</p>	<p>Break with Exhibitors and Prize Drawings 10:45 – Exhibitor Prize Drawings 10:55 – Prize Drawings (You must be present to win.)</p> <p>This break is graciously sponsored by Cleveland Clinic Enterprise Transplant Services.</p>
<p>Sessions IV - 11:25 a.m. – 12:25 p.m.</p>	
<p>Pediatrics</p> <p>Caribbean BR 11 & 12</p>	<p>Clinical Systems to Address Adherence Barriers: Decrease Late Allograft Rejection for Pediatric Transplant Recipients</p> <p>This session focuses on two hypotheses:</p> <ul style="list-style-type: none"> • Do patient-identified adherence barriers during clinical care predict rejection? • Does this system improve hard outcomes in the real world (biopsy proven acute cellular and antibody mediated rejection)? <p>Hypothesis 1: Patient-identified adherence barriers will be among the strongest predictors of future rejection. Hypothesis 2: Clinically-integrated systems to identify and mitigate patient-identified barriers to taking immunosuppression will decrease late acute allograft rejection in our population of pediatric transplant recipients. A review of the barrier</p>

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	<p>assessment utilized, interventions piloted, methods analysis used and measured will show how this program has 10 fewer rejections/100 “active patient-years” compared to prior three years and has seen a savings of ~\$850,000/100 “active patient-years in rejections”.</p> <p>David Hooper, M.D., M.S. Medical Director, Kidney Transplant Program, Children’s Hospital Medical Center, Cincinnati, OH</p> <p>Moderator: Jason Huff, M.S.N., RN, FNKF</p>
<p>Regulatory/ Compliance Caribbean BR 8 - 10</p>	<p>OPTN Ad Hoc System Performance Committee Updates</p> <p>The OPTN has formed a new Ad Hoc Systems Performance Committee to explore tools and metrics that can be used to foster continual improvement in the transplant system. Though certain metrics have been used to evaluate transplant programs (e.g., 1 year risk adjusted recipient survival rates) and OPOs (e.g., number of organs transplant per donor) for decades, the community is concerned that focusing on these metrics may not be driving system-wide performance improvements. Instead, we are seeking a more holistic, system-level approach to tracking system-level performance, more relevant process measures, and a way to continually identify opportunities for improvement.</p> <p>Matthew Cooper, M.D. Director, Kidney and Pancreas Transplantation, Georgetown University Medical Center, Washington, DC</p> <p>Moderator: Lauren Kearns, M.S.N., RN-BC</p>
<p>Operational Caribbean BR 7</p>	<p>Effective Waitlist Management and Organ Offer Practices: Lessons from COIIN</p> <p>The Collaborative Innovation and Improvement Network (COIIN), a HRSA-funded project focused on spreading effective practices through a collaborative improvement framework to increase kidney utilization. Fifty-eight US kidney programs participated in the pilot from January 2017- June 2018. Two participating hospitals will share their improvements and learnings in two key transplant processes: efficient waitlist management (from referral through re-evaluation) and organ offer practices (from offer to final decision).</p> <p>Andrea Tietjen, CPA, M.B.A. Manager, Transplant Finance & Data, St. Barnabas Medical Center, Livingston, NJ</p>

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Wednesday, May 15

	<p>Caroline Rochon, M.D., FACS Surgical Director, Kidney Transplant Program, Hartford Hospital, Hartford, CT</p> <p>Moderator: UNOS staff & Renee Bennett, RN, B.S.N., CNOR, CCTC</p>
<p>Strategy/Planning & Finance</p> <p>Caribbean BR 1 & 2</p>	<p>Frailty: Can You Afford to Ignore It?</p> <ul style="list-style-type: none"> • Define how frailty is different than malnutrition and sarcopenia • Review transplant frailty research and the impact on patient outcomes • Present different frailty models and how frailty is measured • Discuss how different organ transplant types (kidney, liver, heart and lung) are approaching frailty pre-transplant • Discuss operational impact of implementing a process to assess frailty such as staffing and equipment needs <p>Jeanette Hasse, Ph.D., RD, LD, FADA, CNSC Manager, Transplant Nutrition & Transplant Nutrition Specialist, Baylor University Medical Center, Dallas, Texas</p> <p>Moderator: Betsy Stein</p>
<p>12:40 – 1:40 p.m.</p> <p>Kingston Hall</p>	<p>Lunch in the Exhibit Hall <i>Come learn new and exciting technologies with our exhibitors!</i></p>



AGENDA

Wednesday, May 15

12:50 – 1:40 p.m.

Caribbean BR 7

**OPTIONAL – Interactive Lunch and Learn Opportunity: Your Data at Your Fingertips-
 - how UNOS and SRTR Tools Can Help**

** No continuing education credits are offered for this opportunity*

Bring your lunch and laptop for an interactive learning session with senior SRTR and UNOS staff. Learn how powerful tools help transplant centers inspect, visualize and interact with their data. Tools such as the Program Specific Reports, Benchmark Reports, and others help inform and provide insight into your center’s activity and performance. We will describe best practices for using these tools, answer questions and gather feedback on future data products. This session will be most productive if you make sure you are able to access the OPTN Data Services Portal in UNetSM and SRTR Secure Site before the session.

Jon Snyder, Ph.D., M.S.

Director of Transplant Epidemiology, Minneapolis Medical Research Foundation, Minneapolis, MN

Sarah Taranto

Principal Data Analyst, Research Department, UNOS, Richmond, VA

Amber R. Wilk, Ph.D.

Manager, Research Science, Research Department, UNOS, Richmond, VA

Sessions V - 1:50 – 2:50 p.m.

Mini-Orals

Caribbean BR 11 & 12

Mini-Orals Session II

Two 30 minute presentations about the following abstracts:

Abstract 1: **2018 Best of the Best Winner** - Strategic Waitlist Management: Not All Patients Are Equal

David Lewino, RN, CCTC

Transplant Coordinator, University of California San Diego Medical Center, San Diego, CA

Abstract 2: The New and Improved OPTN Data Services Portal 2.0: Design Your Own Report!

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Wednesday, May 15

	<p>Sarah Taranto Principal Data Analyst, UNOS Research Department, Richmond, VA</p> <p>Moderator: Audrey Kleet, ACNP-BC</p>
<p>Regulatory/ Compliance</p> <p>Caribbean BR 7</p>	<p>Best Practices Issues That Could Happen to All of Us- Important Parts of Measuring Quality</p> <p>Learn about the UNOS member quality department and its mission to assist its members, even when that assistance means an interaction with the MPSC.</p> <p>And a transplant administrator who has been on both sides of the MPSC table will recount how both experiences were beneficial.</p> <p>Jacqui O'Keefe, M.B.A. Director, Member Quality Department, UNOS, Richmond, VA</p> <p>Deborah Maurer, RN, M.B.A. VP Transplant Services, CHI Baylor St Luke's Medical Center, Houston, TX</p> <p>Moderator: Angie Korsun, RN, M.S.N., M.P.A.</p>
<p>Operational</p> <p>Caribbean BR 8 - 10</p>	<p>Managing the Storm</p> <p>A transplant center and OPO perspective on disaster management and the lessons learned when preparation turns into reality. Transplant administrators around the country have been engaged in creating disaster management policies and procedure per CMS regulation, however, the true test is when an actual disaster occurs.</p> <p>Marian O'Rourke, RN, B.S.N., CCTC Director, Quality, Compliance & Outcomes Management, Jackson Memorial Hospital University of Miami School of Medicine, Miami, FL</p> <p>Theresa Daly, M.S., RN, FNP Director, Transplant Clinical Operations, NY Presbyterian Hospital/Columbia University Medical Center, New York, NY</p> <p>Alexandra Glazier, JD, M.P.H. President & CEO, New England Organ Bank, Waltham, MA</p>



AGENDA

Wednesday, May 15

Moderator: Diesa Samp, B.S.N., RN, CCTC

**Strategy/Planning &
 Finance**

Caribbean BR 1 & 2

Demystifying the Medicare Cost Report – What Every Administrator Needs to Know

This session covers the basics of standard acquisition costs, the Medicare cost report, how Medicare reimburses acquisition costs, and the types of cost included/excluded.

You'll also hear best practices for the accumulation of data, common errors and omissions, and the various risks/opportunities.

Robert Howey, M.B.A., M.H.A., CPA
 Director, Toyon Associates, Walnut Creek, CA

Moderator: Andrea Tietjen, CPA, M.B.A.

Sessions VI - 3:00 – 4:00 p.m.

Pediatrics

Caribbean BR 11 & 12

Clinical Systems to Address Adherence Barriers: Decrease Late Allograft Rejection for Pediatric Transplant Recipients

This session focuses on two hypotheses:

- Do patient-identified adherence barriers during clinical care predict rejection?
- Does this system improve hard outcomes in the real world (biopsy proven acute cellular and antibody mediated rejection)?

Hypothesis 1: Patient-identified adherence barriers will be among the strongest predictors of future rejection. Hypothesis 2: Clinically-integrated systems to identify and mitigate patient-identified barriers to taking immunosuppression will decrease late acute allograft rejection in our population of pediatric transplant recipients. A review of the barrier assessment utilized, interventions piloted, methods analysis used and measured will show how this program has 10 fewer rejections/100 "active patient-years" compared to prior three years and has seen a savings of ~\$850,000/100 "active patient-years in rejections".

David Hooper, M.D., M.S.
 Medical Director, Kidney Transplant Program, Children's Hospital Medical Center, Cincinnati, OH



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Wednesday, May 15

	<p>Moderator: Jason Huff, M.S.N., RN, FNKF</p>
<p>Regulatory/ Compliance Caribbean BR 8 - 10</p>	<p>OPTN Ad Hoc System Performance Committee Updates</p> <p>The OPTN has formed a new Ad Hoc Systems Performance Committee to explore tools and metrics that can be used to foster continual improvement in the transplant system. Though certain metrics have been used to evaluate transplant programs (e.g., 1 year risk adjusted recipient survival rates) and OPOs (e.g., number of organs transplant per donor) for decades, the community is concerned that focusing on these metrics may not be driving system-wide performance improvements. Instead, we are seeking a more holistic, system-level approach to tracking system-level performance, more relevant process measures, and a way to continually identify opportunities for improvement.</p> <p>Matthew Cooper, M.D. Director, Kidney and Pancreas Transplantation, Georgetown University Medical Center, Washington, DC</p> <p>Moderator: Lauren Kearns, M.S.N., RN-BC</p>
<p>Operational Caribbean BR 7</p>	<p>Effective Waitlist Management and Organ Offer Practices: Lessons from COIIN</p> <p>The Collaborative Innovation and Improvement Network (COIIN), a HRSA-funded project focused on spreading effective practices through a collaborative improvement framework to increase kidney utilization. Fifty-eight US kidney programs participated in the pilot from January 2017- June 2018. Two participating hospitals will share their improvements and learnings in two key transplant processes: efficient waitlist management (from referral through re-evaluation) and organ offer practices (from offer to final decision).</p> <p>Andrea Tietjen, CPA, M.B.A. Manager, Transplant Finance & Data, St. Barnabas Medical Center, Livingston, NJ</p> <p>Caroline Rochon, M.D., FACS Surgical Director, Kidney Transplant Program, Hartford Hospital, Hartford, CT</p> <p>Moderator: UNOS staff & Renee Bennett, RN, B.S.N., CNOR, CCTC</p>

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<p>Strategy/Planning & Finance</p> <p>Caribbean BR 1 & 2</p>	<p>Frailty: Can You Afford to Ignore It?</p> <ul style="list-style-type: none"> • Define how frailty is different than malnutrition and sarcopenia • Review transplant frailty research and the impact on patient outcomes • Present different frailty models and how frailty is measured • Discuss how different organ transplant types (kidney, liver, heart and lung) are approaching frailty pre-transplant • Discuss operational impact of implementing a process to assess frailty such as staffing and equipment needs <p>Jeanette Hasse, Ph.D., RD, LD, FADA, CNSC Manager, Transplant Nutrition & Transplant Nutrition Specialist, Baylor University Medical Center, Dallas, Texas</p> <p>Moderator: Betsy Stein</p>
<p>4:00 – 4:35 p.m.</p> <p>Kingston Hall</p>	<p>Time with Exhibitors</p> <p>4:10 p.m. – Prize Drawing (You must be present to win.)</p> <p>4:15 p.m. – UNOS Staffing Survey prize drawing</p> <div style="border: 2px solid blue; padding: 5px; text-align: center;"> <p><i>This break is graciously sponsored by TCOA/VyrtX.</i></p> </div>

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AGENDA

Thursday, May 16

Plenary Sessions

<p>7:00 – 11:30 a.m.</p> <p>Grand Pre-function North</p>	<p>Registration Desk Open</p>
<p>7:00 – 8:00 a.m.</p> <p>Caribbean BR 6</p>	<p>Continental Breakfast</p>
<p>8:05 – 9:05 a.m.</p> <p>Caribbean BR 7</p>	<p>Engineering Race Parts</p> <p>Zip code status should not determine healthcare outcomes. This engaging session discusses the history behind mistrust of the African American community and the healthcare system, the need for more African American donors and the barriers to organ donation. It provides recommendations and strategies to engage the community to consider and select organ donor status as an act of social justice and health equity.</p> <p>Amy Hunter, B.A., (Ph.D. Student) Boeing, Global Diversity and Inclusion Manager (STL, OKC, Houston and FL)</p> <p>Moderator: Gene Ridolfi, B.A., RN, M.H.A.</p> <div style="border: 2px solid blue; border-radius: 15px; padding: 10px; text-align: center; margin-top: 10px;"> <p><i>This session is graciously sponsored by Barnes-Jewish Hospital.</i></p> </div>
<p>9:10 - 9:25 a.m.</p> <p>Caribbean BR 6</p>	<p>Break</p>

27th annual
**UNOS TRANSPLANT
 MANAGEMENT FORUM**
TMF 2019



Increasing collaboration. Expanding knowledge.

AGENDA

Thursday, May 16

<p>9:30 - 10:30 a.m. Caribbean BR 7</p>	<p>Scientific Registry of Transplant Recipients (SRTR): Hot Topics</p> <p>The session will cover new and exciting happenings provided by the SRTR, including geography in organ allocation policies and current and future reporting of system performance. Plus you'll be updated on the SRTR-AOPO Region 8 Donor Potential Study and Donate Life America's Registry Overview Report, with ample time for Q&A.</p> <p>Jon Snyder, Ph.D., M.S. Director of Transplant Epidemiology, Minneapolis Medical Research Foundation, Minneapolis, MN</p> <p>Moderator: Jason Huff, M.S.N., RN, FNKF</p>
<p>10:30 – 11:30 a.m. Caribbean BR 6</p>	<p>UNOS Innovation Event Presentations</p> <p>Each participating team will present their problem along with the devised solution. Once back at UNOS, developers and testers will continue working until all projects are ready for use.</p> <p>Similar events have been held at the AOPO QI-IT-ET Meeting and the NATCO Annual Meeting. We form 2 or 3 project teams consisting of both UNOS employees and transplant professionals who use UNOS' applications regularly.</p> <p>Day 1 - Teams meet so that UNOS employees can understand the issue and gather requirements for the solution. Day 2 - UNOS developers continue working on the solution, allowing time for end users to observe the progress and ask questions. Day 3 - Presentations and voting for "People's Choice" award winner.</p> <p>Amy Putnam, M.B.A., MSW Director, Customer Advocacy Department, UNOS, Richmond, VA</p> <p>Tara Taylor Customer Liaison, Information Technology Department, UNOS, Richmond, VA</p> <p>Moderator: UNOS staff & Paul S. Myoung MHA, CLSSB</p>

END OF CONFERENCE.

Thank you for attending the 27th annual UNOS Transplant Management Forum.