

**Spring 2015 Patient Safety Module**  
**Effective Communication Can Save Lives**

**Reference Handout**

**Books:**

- Hughes, RG. "Professional Communication and Team Collaboration." In *Patient Safety and Quality: An Evidence-based Handbook for Nurses*. Chapter 33. Rockville, MD: Agency for Healthcare Research and Quality, U.S. Dept. of Health and Human Services, April 2008.
- "The Patient Safety Systems Chapter." In *2015 Comprehensive Accreditation Manual for Hospitals*. January 2015, Update 2. Joint Commission on Accreditation of Healthcare Organizations.

**Journal Articles:**

- Popovich, Debbie. "30-second Head-to-toe Tool in Pediatric Nursing: Cultivating Safety in Handoff Communication." *Pediatric Nursing* 37, no. 2 (March, 2011): 55-60.
- R. Miller, S. Covington, S. Taranto, R. Carrico, A. Ehsan, B. Friedman, M. Green, M. G. Ison, D. Kaul, B. Kubak, D. J. Lebovitz, G. M. Lyon, M. A. Nalesnik, T. L. Pruett, L. Teperman, B. Vasudev, and E. Blumberg. "Communication Gaps Associated With Donor-Derived Infections." *American Journal of Transplantation* 15, no. 1 (2015): 259-264. doi:10.1111/ajt.12978.

**Organ Procurement and Transplantation Network (OPTN) Resources:**

**Kidney and Pancreas** - <http://optn.transplant.hrsa.gov/resources/by-organ/kidney-pancreas/>

- Guidance for Marking Kidney Laterality

**Living Donation** - <http://optn.transplant.hrsa.gov/resources/living-donation>

- Guidance for Recognizing Seasonal and Geographically Endemic Infections in Organ Donors: Considerations during Living Donor Evaluation

**Patient Safety** - <http://optn.transplant.hrsa.gov/resources/patient-safety>

- Guidance for Reporting Potential Donor-Derived Disease Transmission Events (PDDTE)

**OPTN Policies:** <http://optn.transplant.hrsa.gov/governance/policies/>

- Policy 2.0 - Deceased Donor Organ Procurement
- Policy 15.0 - Identification of Transmissible Diseases
- Policy 16.0 - Organ and Vessel Packaging, Labeling, Shipping and Storage

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**Other OPTN Instructional Resources:**

- Patient Safety News - <http://transplantpro.org/patient-safety/patient-safety-news/>
- Patient Safety Alerts - <http://transplantpro.org/patient-safety/optn-patient-safety-alerts/>
- UNOS 2012 - 201 Patient Safety Webinar series - <http://transplantpro.org/education/webinars/>
- Transplant Pro article, "Recognizing and Testing for Chagas Disease" - <http://transplantpro.org/chagas-disease/>

**Website Resources:**

- "The Joint Commission." Sentinel Event Data Root Cases by Event Type 2004 – 2014. April 24, 2014. [http://www.jointcommission.org/Sentinel\\_Event\\_Statistics/default.aspx](http://www.jointcommission.org/Sentinel_Event_Statistics/default.aspx).
- "Top 10 Patient Safety Concerns for Healthcare Organizations 2015." ECRI Institute. April 2015. <http://www.ecri.org/PatientSafetyTop10>.
- "Trends and Patterns in Patient Safety Situations Reported to the OPTN through December 2014." November 24, 2015. [http://optn.transplant.hrsa.gov/converge/committeereports/board\\_main\\_operationsandsafetycommittee\\_11\\_25\\_2014\\_12\\_32.pdf](http://optn.transplant.hrsa.gov/converge/committeereports/board_main_operationsandsafetycommittee_11_25_2014_12_32.pdf).