



**November 4, 2019
UNOS Headquarters
700 N. 4th Street
Richmond, VA**

AGENDA	
times and content subject to change	
8:00 a.m.	Registration & Networking with Exhibitors and Peers *Breakfast provided
8:30 a.m.	Welcome Brian Shepard UNOS CEO
8:45 a.m.	UNOS History & Operations <ul style="list-style-type: none"> • History of UNOS and its development over the years • Functions and structure of UNOS Joel Newman Senior Communications Strategist, Communications Department
9:30 a.m.	Organ Center <ul style="list-style-type: none"> • What it is and what it does Melissa Lane Manager, Organ Center
10:15 a.m.	Break and Networking with Exhibitors, Peers, and UNOS Staff
10:30 a.m.	Member Quality <ul style="list-style-type: none"> • Preparing for site surveys • Policy compliance • MPSC – What is it? What does it do? Matt Belton Assistant Director, Member Quality Department Ann-Marie Leary Manager, Committee Operations and Patient Safety, Member Quality Department
11:30 a.m.	Policy and Community Relations

✦ Collaboration ✦ Equality ✦ Teamwork ✦ Commitment ✦
 ✦ Communication ✦ Sharing ✦ Responsibility ✦ Love for the Job ✦

	<ul style="list-style-type: none"> • Policy development • Committee structure • Geography • Regional meetings • Public comment <p>Craig Connors Director, Policy & Community Relations Department</p>
12:30 p.m.	<p>Lunch and Networking with Exhibitors, Peers, and UNOS Staff *Lunch provided</p>
1:00 p.m.	<p>Research</p> <ul style="list-style-type: none"> • Data collection • Reports – what is available and when to use • SRTR and OPTN data – what’s the difference • Data services portal <p>Sarah Taranto Principal Data Analyst, Research Department</p>
2:30 p.m.	<p>Information Technology</p> <ul style="list-style-type: none"> • UNet applications • DonorNet mobile • Site administrator <p>Rob McTier Business Architect, Office of the CTO</p> <p>Bonnie Felice Business Architect, Office of the CTO</p>
3:30 p.m.	<p>Break and Networking with Exhibitors, Peers, and UNOS Staff *Beverages provided</p>
3:45 p.m.	<p>Professional Education</p> <ul style="list-style-type: none"> • Patient services line • UNOS Connect <ul style="list-style-type: none"> • How to use • Available courses <p>Daryl Chesley Director, Professional Education Department</p>
4:10 p.m.	<p>Communications Resources</p> <p>Erin Parkhurst Manager, Corporate Communications, Communications Department</p> <p>Anne Paschke Communications Specialist III, Communications Department</p>
4:30 p.m.	<p>Information Sharing</p> <ul style="list-style-type: none"> • Talk with peers • Ask UNOS staff questions you’ve always wanted the answers to <p>Daryl Chesley Director, Professional Education</p>

5:00 p.m.	Wrap Up
5:15 p.m.	Reception and Tours Enjoy delicious hors d'oeuvres and beverages! <ul style="list-style-type: none">• Network with peers and exhibitors• Meet UNOS staff and ask them questions• Tours of the National Donor Memorial and Organ Center
6:30 p.m.	Reception Concludes



November 5, 2019

AGENDA

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OPO Track

*Apply what you learned from yesterday
Must bring your laptop to sessions*

8:30 a.m.	Registration & Networking with Exhibitors and Peers *Breakfast provided
9:00 a.m.	Welcome Back
9:15 a.m.	OPO Specific IT Enhancements and Innovations Amy Putnam Director IT Customer Advocacy, IT Customer Advocacy Department Dean Wilson IT Customer Liaison, IT Customer Advocacy Department
10:45 a.m.	Break and Networking with Exhibitors, Peers, and UNOS Staff
11:00 a.m.	OPO-Specific Reports UNOS Research Staff
12:30 p.m.	Lunch and Networking with Exhibitors, Peers, and UNOS Staff *Lunch provided
1:00 p.m.	Member Quality <ul style="list-style-type: none"> • OPO metrics and outcomes • Site survey process Jon Dyer Site Surveyor, Member Quality Department

2:30 p.m.	Information sharing with peers and UNOS staff
3:05 p.m.	Wrap Up
3:20 p.m.	Meeting Adjourned

AGENDA
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Transplant Center Track
Apply what you learned from yesterday
Must bring your laptop to sessions

8:30 a.m.	Registration & Networking with Exhibitors and Peers *Breakfast provided
9:00 a.m.	Welcome Back Angel Carroll Education Liaison, Professional Education
9:15 a.m.	Transplant Center-Specific Reports UNOS Research Staff
10:45 a.m.	Break and Networking with Exhibitors, Peers, and UNOS Staff
11:00 a.m.	Member Quality <ul style="list-style-type: none"> • Transplant Center metrics and outcomes • Site survey process Dawn Bitler Site Surveyor, Member Quality Department
12:30 p.m.	Lunch and Networking with Exhibitors, Peers, and UNOS Staff *Lunch provided
1:00 p.m.	Transplant Center-Specific IT Enhancements and Innovations Amy Putnam Director IT Customer Advocacy, IT Customer Advocacy Department Dean Wilson IT Customer Liaison, IT Customer Advocacy Department
2:30 p.m.	Information sharing with peers and UNOS staff Angel Carroll Education Liaison, Professional Education Department

3:05 p.m.	Wrap Up Daryl Chesley Director, Professional Education Department
3:20 p.m.	Meeting Adjourned

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