

# UNOS membership services



UNOS membership services help the transplant community better understand their practices, monitor and improve pre- and post-transplant outcomes, manage organ transportation logistics and stay up to date on community news.

*UNOS membership services include:*

## Analytics and logistics support

The UNOS tools, available only to UNOS members, help transplant programs and OPOs across the country increase donations and transplants, safely transport organs, save time and improve outcomes. They combine the power of complex, multi-source data with customized dashboards and reports. The suite also includes tools for managing organ transportation logistics.

Each of these tools is developed and enhanced with the community's needs at the forefront. User feedback plays a critical role. Each tool has a dedicated working group, a diverse panel of collaborators from across the community, who work with UNOS staff to provide ideas and feedback for improvement.

*Transplant program tools currently include:*

- UNOS Staffing Survey
- UNOS Transplant Benchmark Report
- UNOS Center Acceptance and Refusal Evaluation (CARE)
- UNOS Transplant Program Dashboard
- UNOS Key Insights Dashboard
- UNOS Request for Information (RFI)
- Custom Analytics Service

*OPO tools currently include:*

- UNOS OPO Benchmark Report
- UNOS Organ Utilization Tool (OUT)
- UNOS Organ Tracking Service
- Custom Analytics Service

In addition, new tools for transplant programs and OPOs are coming 2024. A new transplant program tool, the Forecasting Outcomes Dashboard, is currently in development and expected to release in the spring. This tool will allow transplant programs to visually monitor their results in relation to future SRTR program-specific report (PSR) cohorts on important metrics related to pre- and post-transplant outcomes.

For OPOs, the UNOS Travel App will release this year. This tool, currently in pilot, allows OPOs to search, filter and select the most efficient commercial flight options for unaccompanied organ transportation. By aggregating all travel information, including drive time and airport cargo hours, the UNOS Travel App saves critical time and provides confidence that an organ will make it to its intended destination safely.

In addition to the tools, members are invited to attend regular User Group webinars. These webinars offer deep dives into the UNOS tools and services from subject matter experts and connect users for peer-to-peer learning.

## Community resources

UNOS provides monthly newsletters to its members each month. These newsletters contain summaries of the critical information UNOS members need to perform their jobs and include:

- **Transplant Pro:** This email summarizes recent policy changes, news and events that impact the donation and transplant community.
- **Tech News:** This digest recaps all the updates to UNet<sup>SM</sup> and the UNOS analytics and logistics tools that users need to be aware of.