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32nd ANNUAL UNOS TRANSPLANT MANAGEMENT FORUM

Increasing collaboration. Expanding knowledge.

Program Guide

May 7-9, 2024
The Galt House Hotel
Louisville, KY



32nd Annual UNOS Transplant Management Forum

UNOS Transplant Management Forum (TMF) is the national conference for transplant administrators. More than 550 people attend TMF each year for its educational sessions and networking opportunities.

Sessions are designed to *increase collaboration* between transplant hospitals and OPOs, and to help participants *expand knowledge* of operations, finances, proven growth strategies, and more.

UNOS is committed to gathering donation and transplantation professionals at TMF for an engaging experience that fosters learning and enhances transplant management skills, regardless of a person's level of experience.

This activity will be submitted to the American Board for Transplant Certification (ABTC) to award Category I Continuing Education Points for Transplant Coordinators (CEPTCs).

This activity will be submitted to the Virginia Nurses Association to award contact hours. The Virginia Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Welcome to Louisville!

May 7-9, 2024
The Galt House Hotel
Louisville, KY
Registration fees start at \$900

To register, learn about TMF, review categories and fees, plus hotel and travel info, please visit: unos.org/about/tmf

TMF Planning Committee

Susan Zylicz
VP, Transplant Services
Houston Methodist Hospital
Chair

Jason E. Huff
AVP, Transplant Services
Cincinnati Children's Hospital Medical Center
Vice Chair

Dana Blayney
Director, Transplant & Dialysis
HCA Healthcare

Celeste Braly
Director, Quality & Compliance
UW Health Transplant Center

Katie Dokus
Director of Operations
Strong Memorial Hospital, UR Medical Center

Makenzie Finch
Business & Finance Director
Willis-Knighton Medical Center

Joshua E. Gossett
Administrative Director, Transplant
Lucile Packard Children's Hospital Stanford

Robert Howey
Senior Director
Toyon Associates, Inc.

Sharon Klarman
Executive Director of Transplant
Tufts Medical Center

Bilal Mahmood
Director of Clinical Services
Finger Lakes Donor Recovery Network

Kristy Mastalarz
Organ Placement Services Coordinator
Trinity Medical Solutions

Christine Palms
Director of Transplant Services
Virtua Our Lady of Lourdes Hospital

Martha Stipsits
Director, Transplant Services
Barnes-Jewish Hospital

Heidi Wagenhauser
Manager, Transplant Center & Partner Development
Southwest Transplant Alliance

Travis L. Watson
Transplant Administrator
Dell Transplant Center, UT at Austin Medical Center



Agenda

Agenda is subject to change

Monday, May 6, 2024

Pre-Conference Events

4:00pm-7:30pm

Time	Session/Event Information
4:00pm-6:00pm	Early Registration <i>Sponsored by Trinity Medical Solutions</i>
4:00pm-7:00pm	Exhibitor Load-In
6:00pm-7:30pm	Kick Off Reception <i>Presented by NORA</i>

Kick Off Reception

New this year!

Start your networking early and join us for a special Kick Off Reception the evening before UNOS TMF commences. Attendance is free for all registered TMF attendees.

If you'd like to bring a guest, purchase a guest ticket for \$100 during registration, or contact meetings@unos.org for assistance.



Special thanks to NORA for sponsoring the Kick Off Reception!








Tuesday, May 7, 2024

Day 1
7:00am-6:00pm

Time	Session/Event Information
7:00am-4:30pm	Registration Open <i>Sponsored by Trinity Medical Solutions</i>
7:00am-6:00pm	Exhibit Hall Open
7:00am-7:45am	Breakfast with Exhibitors
Plenary Sessions	
7:50am-8:10am 	Announcements & Welcome Susan Zylicz, MHA, BSN, CCTC UNOS TMF Planning Committee Chair, VP of Transplant Services, Houston Methodist Hospital, TX
8:10am-9:00am 	UNOS CEO Address Maureen McBride, PhD UNOS CEO <i>Moderator: Susan Zylicz, MHA, BSN, CCTC, UNOS TMF Planning Committee Chair VP of Transplant Services, Houston Methodist Hospital, TX</i>
10:00am-10:30am	Break with Exhibitors & Abstract Poster Viewing <i>Sponsored by Houston Methodist J.C. Walter Jr. Transplant Center</i>



Time	Session/Event Information
<p>9:00am-10:00am</p> 	<p>Navigating Transplant Success with Artificial Intelligence (AI) Precision</p> <p>Rohan M. Goswami, MD Director of Heart Transplant Research and Innovation, Division of Heart Failure and Transplant, Mayo Clinic, FL</p> <p>Embark on a transformative journey into the future of transplant care. This talk delves into the framework, strategies, and real-world examples that can transform patient outcomes, quality measures, and beyond. Attendees will discover a comprehensive playbook of AI in every facet of transplant care. We'll navigate the practical steps, emphasizing precision in execution and offering tangible insights for all transplant professionals from providers, coordinators, social workers, procurement teams, and hospital administrators. The talk not only elucidates the pivotal role of AI in elevating quality and outcomes but will work to provide a seamless roadmap for integration. Participants will gain actionable strategies to enhance their scope of practice and leave with an understanding of the building blocks of success while being able to bridge the gap between aspiration and reality, empowering you to embrace the future of transplant care.</p> <p><i>Moderator: Celeste Braly MSN, RN, CPHQ, Director Quality and Compliance, UW Health Transplant Center, WI</i></p>
<p>10:30am-11:30am</p>  	<p>OPTN Expeditious Task Force</p> <p>David Marshman, CPTC, BS Director, OPO Quality Systems, LifeLink Foundation, FL</p> <p>Jennifer Milton, MBA, BSN Chief Administrative Officer & Clinical Assistant Professor, University Health Transplant Institute, TX</p> <p><i>Moderator: Jason Huff, MSN, RN, FNKF, AVP, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</i></p>



Time	Session/Event Information
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Awards Ceremony

11:30am-12:00pm	<p>Abstract Awards</p> <p><i>Moderator: Katie Dokus, MPH, Director of Operations, University of Rochester Medical Center/Strong Memorial Hospital, NY</i></p> <p><i>Sponsored by Transplant Management Group, CareDx, eHealth Technologies, Cincinnati Children's, TransMedics, and AST TxAQM COP</i></p>
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12:00pm-12:30pm	<p>Heckenkemper Leader in Transplant Administration/Quality Award</p> <p><i>Moderator: Alexander Aussi, BSN, RN, MBA, CEO, Guidry & East</i></p> <p><i>Sponsored by Guidry & East</i></p>
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Heckenkemper Leader in Transplant Administration/Quality Award

In memory of Deedle Heckenkemper

The annual Heckenkemper Award honors the contributions Deedle made in the foundation and development of both the OPTN Transplant Administrators Committee and community as a whole. The UNOS TMF Planning Committee reviews all nominations and selects the winner based on specific criteria.

For information on the Heckenkemper award and past winners, please visit: unos.org/about/tmf/award/

Special thanks to Guidry & East for sponsoring the award!



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Time	Session/Event Information
12:30pm-1:30pm	Lunch with Exhibitors <i>Sponsored by CareDx</i>
12:45pm-1:15pm	Lunch & Learn Symposium with CareDx

Lunch & Learn Symposium with CareDx

CareDx offers digital healthcare solutions and testing services along the pre- and post-transplant patient journey. For more information, please visit: www.CareDx.com.



Speaker: Koren Axelrod
Director, Transplant Quality, CareDx, IA




Expanding access to the waiting list, accepting more organs, managing complex post-transplant patients – How to meet the needs of ALL your patients and still maintain staff sanity.

- Review the changing landscape of transplant affecting all three phases of the patient journey (pre, peri and post)
- Discuss the unique needs of patients in all three phases of the journey (pre, peri and post)
- Identify tools for meeting the needs of ALL patients the center cares for, without causing staff burnout or breaking the budget







Time	Session/Event Information
<p>Breakout Sessions 1-4 <i>Sessions do not repeat</i></p>	
<p>1:00pm-1:30pm</p>	<p>Abstract Poster Presentations</p> <p>Enjoy a wonderful lunch and then visit the various abstract authors at their poster board to learn about their abstracts.</p>
<p>1:30pm-2:30pm</p> <div data-bbox="47 746 198 902"> </div> <div data-bbox="47 920 198 1076"> </div>	<p>Programmatic Models for Organ Offer Acceptance and Procurement: Challenges and Solutions for the Pediatric Community</p> <p>Ellen Lee, MBA Manager, Organ Procurement, Lucile Packard Children’s Hospital Stanford, CA</p> <p>Stephanie Esses, DNP, MSN, CPNP-PC/AC, NE-BC Interim Director, Patient Care Services, Membership Liaison - BJC Spectra (LGBTQ+) Connection, St. Louis Children’s Hospital, MO</p> <p>This is a focused look at pediatric transplant institutions and their organ offer acceptance call models. Centers must be operationally nimble to address organ offer call in a fast-paced transplant environment that necessitates fiscal accountability. Lucile Packard Children’s Hospital Stanford and St. Louis Children’s Hospital, in partnership with Barnes Jewish Hospital, have created two delivery models that focus on “in-house” call teams to ensure timely organ offer acceptance while maintaining quality service delivery.</p> <p><i>Moderator: Joshua Gossett, DNP, MBA, RN, FACHE, CCTC, CPHQ, Director of Pediatric Transplant Center, Lucile Packard Children’s Hospital Stanford, CA</i></p>







Time	Session/Event Information
<p>1:30pm-2:30pm</p>   	<p>Public Policy Advocacy: The Who, the What and the How of Getting Involved</p> <p>Ashley Cardenas, MAS, CPHQ, CHC, LSSBB Regulatory Specialist, Solid Organ Transplant and VAD Programs, UC San Diego Transplant Center, CA</p> <p>Tamra Magee, RN, MSD Director, Center for Transplantation, UC San Diego Transplant Center, CA</p> <p>Jennifer Berumen, MD Associate Professor of Surgery, Director of Living Donor Kidney Transplant, UC San Diego Transplant Center, CA</p> <p>Donation and transplantation is the most heavily regulated field of medicine in the United States. Although beholden to multiple regulatory bodies and ever-changing standards, what is unique to the field is the community’s opportunity to influence the development of these policies. This session aims to provide the audience with an overview of these opportunities and effective strategies for increasing engagement at the center level.</p> <p><i>Moderator: Travis Watson, MBA, RN, Transplant Administrator, Dell Seton Medical Center at UT Austin, TX</i></p>




Time	Session/Event Information
<p>1:30pm-2:30pm</p> 	<p>Medicare Cost Report Basics</p> <p>Robert Howey, MBA, MHA, CPA Senior Director, Toyon Associates, FL</p> <p>This is an introductory session covering the Medicare cost report, essential components of organ acquisition costs, and Medicare's reimbursement methodology. We will also discuss the common omissions from cost reports and strategies for optimizing Medicare reimbursement.</p> <p><i>Moderator: Makenzie Finch, MPH, CPH, Manager of Revenue & Quality, Willis-Knighton Medical Center, Shreveport, LA</i></p>
<p>1:30pm-2:30pm</p>   	<p>DSA = USA: How Collaboration Between OPOs & Transplant Centers Impacts the Evolving Landscape of DSAs</p> <p>Jon Snyder, PhD, MS Director, Transplant Epidemiology, SRTR, Hennepin Healthcare Research Institute (HHRI), MN</p> <p>David Marshman, CPTC, BS Director, OPO Quality Systems, LifeLink Foundation, FL</p> <p>Luis Mayen Vice President of Strategic Partnerships & Business Development, Donor Network West, CA</p> <p>This session will be a discussion of the ever-evolving landscape that the donation and transplantation communities are facing. With OPOs under more regulation and oversight, we will hear from a panel of leaders to gain a better understanding of the emerging CMS Tier Metrics for OPOs, how they are navigating the changes and challenges, and the benefits of collaboration between Transplant Centers and OPOs.</p> <p><i>Moderator: Heidi Wagenhauser, Transplant Center Liaison, Southwest Transplant Alliance, Dallas, TX</i></p>



Time	Session/Event Information
2:30pm-3:00pm	<p>Break with Exhibitors & Abstract Poster Presentations <i>Sponsored by Cleveland Clinic</i></p>
<p>Breakout Sessions 5-8 <i>Sessions do not repeat</i></p>	
<p>3:05pm-4:05pm</p> <div style="display: flex; flex-direction: column; gap: 10px;">     </div>	<p>Mini-Orals - Abstracts</p> <p>2023 Best of the Best Winner – Utilization and Safety of COVID-19 Positive Allografts in Liver and Kidney Transplantation</p> <p>Speaker: Jenna Whitrock, MD Resident Physician, University of Cincinnati College of Medicine, OH</p> <p>Abstract 2 - Real-world Clinical Experiences Implementing Donor-derived Cell-free DNA for Detection of Acute Lung Allograft Dysfunction after Lung Transplantation</p> <p>Speaker: Ryan Hadley, MD Pulmonologist, Corewell Health, MI</p> <p>Abstract 3 - Fast Pass to Evaluation: Streamlining Referral to Evaluation in a High-Volume Kidney Program</p> <p>Speaker: Afton Glander, MHA Kidney Operations Manager, Mayo Clinic, AZ</p> <p>Abstract 4 - A Comprehensive, Multi-Faceted Strategy to Increase Pediatric Donor Heart Utilization</p> <p>Speaker: Seth Hollander, MD Clinical Professor, Pediatrics (Cardiology) Medical Director, Heart Transplant Program, Lucile Packard Children’s Hospital Stanford, CA</p> <p><i>Moderator: Katie Dokus, MPH, Director of Operations, University of Rochester Medical Center/Strong Memorial Hospital, NY</i></p>



Time	Session/Event Information
<p>3:05pm-4:05pm</p>  	<p>Optimizing the Living Donor Billing Process</p> <p>Lisa McDermott Transplant Operations Analyst, Methodist Transplant Institute, President, Transplant Financial Coordinators Association, TN</p> <p>Justin Bolyard, MA Senior Application Analyst/Transplant Application Support Lead, Tufts Medical Center, MA</p> <p>Alexander Aussi, BSN, RN, MBA Chief Executive Officer, Guidry & East, LLC</p> <p>Living donor billing is a complex process that when done properly can reduce stress for donors and maximize cost capturing for transplant centers. This presentation will focus on strategies for optimizing living donor billing into a seamless process. Our three panelists will discuss (1) the financial coordinator’s role and relationship with the living donor, focusing on education and information sharing, (2) internal tracking and capturing complete costs for living donor billing, (3) obtaining contracts with outside vendors/providers and setting up client billing.</p> <p><i>Moderator: Makenzie Finch, MPH, CPH – Manager of Revenue & Quality, Willis-Knighton Medical Center, Shreveport, LA</i></p>



Time	Session/Event Information
<p>3:05pm-4:05pm</p> <div data-bbox="47 564 208 720" data-label="Image"> </div> <div data-bbox="47 920 208 1076" data-label="Image"> </div>	<p>Checking the Pulse On Your Transplant Program Marketing & Social Media Marketing</p> <p>Checking the pulse on your transplant program marketing</p> <p>Melanie Mayhaw, MS, RD Director, Physician & Provider Relations, Abdominal Transplant, Medical City Dallas Transplant Institute, TX</p> <p>This talk will address how a transplant administrator or new program marketing director can assess the current marketing and outreach being done for the transplant program and provide some takeaways on next steps to up their marketing game.</p> <p>Social Media</p> <p>Eliza Bensley, RN, BSN Clinical Transplant Educator, NYP/Weill Cornell Kidney & Pancreas Transplant Program, NY</p> <p>This talk will discuss the following regarding hiring and incorporating a marketing person into your transplant team/OPO:</p> <ul style="list-style-type: none"> • Best practices by platform • Strategies for patient/referring physician/potential donor engagement • Convincing your hospital to let you have dedicated social media pages <p><i>Moderator: Dana Blayney, MSN, RN, Director, Transplant & Dialysis Clinical Services Group, HCA Healthcare, TN</i></p>



Time	Session/Event Information
<p>3:05pm-4:05pm</p> 	<p>Robotic Transplant Surgery: Challenging the Status Quo</p> <p>Adeel S. Khan, MD, MPH, FACS Director, Robotic Transplantation Director, Abdominal Transplant HPB Fellowships, The Washington University School of Medicine and Barnes-Jewish Transplant Center, MO</p> <p>This session will provide an overview of the current status of robotic surgery in Transplantation and its impact on the future of solid organ transplantation. This presentation will review the support, training and team structure required to build a successful robotic program, the impact on patient care, and discuss ways in which robotic surgery can improve access to transplant for patients through expansion of donor and recipient criteria. Dr Adeel Khan will also share the journey of the Washington University and Barnes-Jewish Transplant Program to becoming a center of excellence for robotic transplantation and the first center in the world to perform a total robotic liver transplant.</p> <p><i>Moderator: Martha J. Stipsits, MHA, BSN, RN, Director, Transplant Services, Barnes-Jewish Hospital, MO</i></p>
<p>4:30pm-6:00pm</p>	<p>Welcome Reception with Exhibitors <i>Presented by UK Transplant Center with additional support from KODA.</i></p>

Welcome Reception with Exhibitors

Join colleagues and exhibitors at the end of a busy day of learning for the Welcome Reception with Exhibitors, presented by UK Transplant Center. Back by popular demand is the photo booth, sponsored by Lung Bioengineering.

If you'd like to bring a guest, purchase a guest ticket for \$100 during registration, or contact meetings@unos.org for assistance.

Special thanks to presenting sponsor UK Transplant Center!





Wednesday, May 8, 2024

Day 2
7:00am-5:00pm

Time	Session/Event Information
7:00am-5:00pm	Registration Open <i>Sponsored by Trinity Medical Solutions</i>
7:00am-4:00pm	Exhibit Hall Open
7:00am-7:50am	Breakfast with Exhibitors & Abstract Poster Viewing <i>Sponsored by UK Transplant Center</i>
Breakout Sessions 9-12 Repeats at 1:05 – 2:05 <i>Some sessions do not repeat in afternoon block</i>	
8:00am-9:00am  	OPTN Expeditious Task Force David Marshman, CPTC, BS Director, OPO Quality Systems, LifeLink Foundation, FL Jennifer Milton, MBA, BSN Chief Administrative Officer & Clinical Assistant Professor, University Health Transplant Institute, TX <i>Moderator: Jason Huff, MSN, RN, FNKF, AVP, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</i>




Time	Session/Event Information
<p>8:00am-9:00am</p>  	<p>Future Resources and Innovations:</p> <p>Jessica Kirkendall, RN, BSN, CPTC Director of Organ Clinical Operations, LifeGift, TX</p> <p>This presentation will delve into the dynamic evolution of drone technology within healthcare, focusing on its applications in organ donation and transplantation management. Discussion will include details on how drones can substantially improve logistical efficiency, minimize transport times and costs, and significantly contribute to enhanced patient outcomes.</p> <p>Xenotransplantation: Current State and Future Directions</p> <p>Jennifer Wainright, PhD Senior Research Scientist, UNOS, VA</p> <p>This session will discuss the current state of xenotransplantation. We will also review the results of a recent UNOS research study on attitudes about xenotransplantation, with data from patients, the public, transplant clinicians, and transplant administrators. As xenotransplantation becomes a clinical reality and organ availability improves, which factors (e.g., OR space, staff training) will be the bottlenecks that the community must address to best take advantage of xenotransplantation to save more lives?</p> <p><i>Moderator: Martha J. Stipsits, MHA, BSN, RN, Director, Transplant Services, Barnes-Jewish Hospital, MO</i></p>





Time	Session/Event Information
<p>8:00am-9:00am</p> <div data-bbox="53 499 212 659" data-label="Image"> </div> <div data-bbox="53 920 212 1079" data-label="Image"> </div>	<p>Perfusion & Pumping</p> <p>Universal Perfusion of Livers</p> <p>Andrea Schlegel, MD, MBA, FEBS Transplant Center at DDSI, Professor of Surgery, Lerner Research Institute Cleveland Clinic Foundation, OH</p> <p>In my talk I will advocate for the routine use of machine perfusion for liver transplantation. I will emphasize the benefits of all different perfusion techniques even in recipients with low medical risk and grafts of good quality. I will discuss the impact of routine MP on device and consumable costs and the overall healthcare costs for a liver transplantation.</p> <p>Selective Perfusion of Livers</p> <p>David P Foley, MD, FACS, FAST, FAASLD Folkert O. Belzer Chair in Surgery, Professor and Chair, Division of Transplantation University of Wisconsin School of Medicine and Public Health, WI</p> <p>In my talk I will advocate for the selective use of machine perfusion for liver preservation. I will emphasize the benefits of MP both hypothermic and normothermic perfusion while also explaining the lack of benefit in selected circumstances. The return on investment of MP for livers may not be significant under certain donor and recipient circumstances.</p>





Time	Session/Event Information
<p>8:00am-9:00am</p> 	<p><i>Session Continued</i></p> <p>Implementation of Liver Perfusion Program: OPO or Transplant or Both?</p> <p>Elizabeth Shipman, MBA Senior Director of Organ Services, Nevada Donor Network, NV</p> <p>Explore Nevada Donor Network's Normothermic Liver Perfusion Program, delving into the benefits and challenges of an OPO-based approach. Learn how both OPOs and transplant centers can play a vital role in fostering innovation, unlocking new horizons for transplantation opportunities.</p> <p><i>Moderator: Dana Blayney, MSN, RN, Director, Transplant & Dialysis Clinical Services Group, HCA Healthcare, TN</i></p>




Time	Session/Event Information
<p>8:00am-9:00am</p>    	<p>Models of On-Call Organ Offer Management Teams</p> <p>Laurie Loza, MBA, BSN, CCTC Director, Thoracic Transplant & MCS, Houston Methodist, TX</p> <p>Megan Bell, RN, MSN, AGACNP-BC, CCTC Associate Director of Abdominal Transplant, Cedars Sinai Comprehensive Transplant Center, CA</p> <p>Jenna Rush, RN, MSN, ACNP-BC, CCTC Transplant Call Team Manager, Keck Hospital of USC, CA</p> <p>Jennifer Pavone McBride, MS, RN, AGACNP-BC Director, Transplant Operations, NYU Langone Health, NY</p> <p>With the changing transplant landscape, including broader sharing, expansion of preservation and perfusion devices, and organ offer acceptance metrics, it is imperative to have a well structured on-call team to manage the transplant organ offer process.</p> <p>As part of this session, various programs will share their unique on-call structure, including both internal and third-party call teams. The attendees will gain insights into best practices of on-call team management, the challenges faced by transplant centers and the successful strategies to overcome them.</p> <p><i>Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Executive Director of Transplant Services/Transplant Administrator, Tufts Medical Center, MA</i></p>



Time	Session/Event Information
9:00am-9:30am	Break with Exhibitors & Abstract Poster Viewing <i>Sponsored by Texas Children's Hospital</i>
Breakout Sessions 13-16 Repeats at 2:10 -3:10 <i>Some sessions do not repeat in afternoon block</i>	
9:40am-10:40am     	UNOS Tools and Services: What is New? Alex Garza Business Analyst, UNOS Data Analytics Department, VA Katie Dokus, MPH Director of Operations, University of Rochester Medical Center/Strong Memorial Hospital, NY Ian Jamieson, MBA, MHA Vice President, Duke Transplant Center, Duke University Hospital, NC Adriane Jungbluth, MSLA, CPHQ Program Manager Transplant Quality, The Cleveland Clinic Foundation, OH <p>Transplant hospital professionals who have been engaged in the UNOS tool working groups, will talk about three of the UNOS data tools, including the brand-new outcomes forecasting dashboard. Hear directly from them on how you can integrate these tools into your improvement and monitoring projects to maximize the impact on your programs. The discussion will include the latest major updates to the Key Insights Dashboard and the UNOS RFI, along with an introduction to the brand-new outcomes forecasting dashboard (coming spring 2024). Additionally, UNOS staff will share details on other recent and upcoming enhancements to UNOS tools such as the UNOS Staffing Survey and the CARE tool.</p> <p><i>Moderator: Kristy Mastalarz, BSN, Organ Placement Services Coordinator, Trinity Medical Solutions, IL</i></p>




Time	Session/Event Information
<p>9:40am-10:40am</p> 	<p>How are We Doing as a Transplant System?</p> <p>Jon Snyder, PhD, MS Director, Transplant Epidemiology, SRTT, Hennepin Healthcare Research Institute (HHRI), MN</p> <p>In this session you will learn the following: How to assess major trends in transplant system performance. What is the evidence that we're doing better for our patients? What's happening with allocations out of sequence, organ non-use, shipping distances, and most importantly patient outcomes?</p> <p><i>Moderator: Jason Huff, MSN, RN, FNKF, AVP, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</i></p>



Time	Session/Event Information
<p>9:40am-10:40am</p> <div data-bbox="55 465 212 621"> </div> <div data-bbox="55 651 212 807"> </div> <div data-bbox="55 836 212 992"> </div>	<p>Resourcing Your Program for Success in Lean Times</p> <p>Dan McCarthy, MD, MBA, MEM Surgical Director, Lung Transplant Program, Director ECMO, Associate Profession, Division of Cardiothoracic Surgery, University of Wisconsin School of Medicine and Public Health, WI</p> <p>Erin Lowery, MD, MS Medical Director, Lung Transplant Program, Associate Professor of Medicine, University of Wisconsin School of Medicine and Public Health, WI</p> <p>Melissa Roberts, MSN, RN Service Line Director, Organ Donation and Transplant Services, University of Wisconsin Health Transplant Center, WI</p> <p>Teamwork makes the dream work. When physician and administrative leadership join forces and work collaboratively towards the same programmatic vision, it is possible to grow and improve outcomes even when budgets are tight. We will share our story of an underdog program making hard choices, engaging in the process, thinking out of the box, and succeeding. Competition, Covid and costs aside, this lung transplant program will present their story of transformative programmatic rebuilding and how they achieved intentional growth and high-quality outcomes within a 4-year period. The panel will present the data and justifications they employed to address resource needs which allowed this program to flourish.</p> <p><i>Moderator: Celeste Braly MSN, RN, CPHQ, Director Quality and Compliance, UW Health Transplant Center, Madison, WI</i></p>






Time	Session/Event Information
<p>9:40am-10:40am</p> 	<p>Racial and Ethnic Disparities in Transplant</p> <p>Alejandro Diez, MD Chair of the OPTN Minority Affairs Committee, Transplant Nephrologist Assistant Professor Clinical Medicine, Ohio State University Wexner Medical Center, OH</p> <p>Please join us for an overview of recent OPTN race neutral policy initiatives that advance equity in access to transplant. This session will focus on the development, implementation, and impact of Establish OPTN Requirement for Race- Neutral eGFR Calculations, Modify Waiting Time for Candidates Affected by Race-Inclusive Estimated Glomerular Filtration Rate (eGFR) Calculations, and Refit Kidney Donor Profile Index without Race and Hepatitis C Virus policies.</p> <p><i>Moderators: Joshua Gossett, DNP, MBA, RN, FACHE, CCTC, CPHQ, Director of Pediatric Transplant Center, Lucile Packard Children’s Hospital Stanford, CA</i></p>




Time	Session/Event Information
10:40am-10:55am	Break with Exhibitors & Abstract Poster Viewing
<p>Breakout Sessions 17-20 Repeats at 2:10 -3:10 <i>These sessions do not repeat in afternoon</i></p>	
<p>11:00am-12:00pm</p>  	<p>Social and Psychological Challenges in Pediatric Transplant</p> <p>Jami Gross-Toalson, PhD Psychologist, Children’s Mercy Hospital, MO</p> <p>Kathy Daley, LISW-S, LCSW, CCTSW Social Worker II, The Heart Institute, Cincinnati Children’s Hospital Medical Center, OH</p> <p>This presentation will initially focus on a didactic overview of primary psychological and psychosocial issues that arise in transplant patients during both the pre- and post-transplant phase. We will then use a case review approach to “remove the curtain” and assist attendees in better understanding the context in which psychosocial issues may arise in transplant families.</p> <p><i>Moderator: Josh Gossett, DNP, MBA, RN, FACHE, CCTC, CPHQ, Director of Pediatric Transplant Center, Lucile Packard Children’s Hospital Stanford, CA</i></p>



Time	Session/Event Information
<p>11:00am-12:00pm</p> 	<p>Medicare Cost Report Advanced</p> <p>Robert Howey, MBA, MHA, CPA Senior Director, Toyon Associates, FL</p> <p>This is an advanced session with an in-depth discussion into optimizing Medicare reimbursement through the Medicare cost report to include time survey completion, hospital charges/billing, and proper counting of organs.</p> <p><i>Moderator: Makenzie Finch, MPH, CPH, Manager of Revenue & Quality, Willis-Knighton Medical Center, Shreveport, LA</i></p>
<p>11:00am-12:00pm</p>  	<p>Focusing on the "PI" in QAPI</p> <p>Lucy West, PharmD, BCCP Transplant Quality and Regulatory Administrator, Tufts Medical Center, MA</p> <p>Elizabeth Cohen, PharmD, BCPS Sr. Transplant Data Administrator, Yale New Haven Hospital, CT</p> <p>Transplant centers are required to establish a robust organ specific QAPI structure. This session will provide an overview of ways to leverage meaningful data and how to ensure that data reviews and quality assessments result in effective "process improvement". Speakers will address how to utilize the UNOS Data service portal and how to incorporate transplant specific EMR data into a productive QAPI format. Too often programs review large data sets without being able to use that data to create clinically meaningful change.</p> <p><i>Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Executive Director of Transplant Services/Transplant Administrator, Tufts Medical Center, MA</i></p>



Time	Session/Event Information
<p>11:00am-12:00pm</p> 	<p>Living Donation Programs and Ethical Issues in Donor Selection: What Does the Data Show?</p> <p>Macey Levan, JD, PhD Associate Professor of Surgery and Population Health, NYU Grossman School of Medicine, Director, Center for Surgical and Transplant Applied Research Qualitative Core, NYU Langone Health Transplant Institute, NY</p> <p>This talk will discuss living donor programs and ethical issues in the selection of donor candidates. Data will be presented to illustrate the existing framework for living kidney donor selection centers estimating acceptable donor risk. We will explore the concept of tangible benefit of donation to the living donor and discuss donor selection in an aging society.</p> <p><i>Moderator: Celeste Braly MSN, RN, CPHQ, Director Quality and Compliance, UW Health Transplant Center, WI</i></p>



Time	Session/Event Information
12:00pm-1:00pm	Lunch with Exhibitors <i>Sponsored by TransMedics</i>
12:15pm-12:45pm	Lunch & Learn Symposium with TransMedics

Lunch & Learn Symposium with TransMedics

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The National OCS Program (NOP) – Transforming Transplantation in the US

Liz Reed, RH, MHA
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Learn about how the NOP impacts the entire continuum of Transplantation in the US resulting in more transplants and better outcomes for transplant recipients. The audience will have the opportunity to learn about the value proposition of the National OCS Program from the transplant center perspective. Learn about strategies for managing cost and economic impact of the NOP.



Time	Session/Event Information
<p>Breakout Sessions 9-12 Repeated from the morning <i>Some sessions may not repeat from the morning sessions</i></p>	
<p>1:05pm-2:05pm</p> <div style="display: flex; flex-direction: column; gap: 10px;">   </div>	<p>OPTN Expeditious Task Force</p> <p>David Marshman, CPTC, BS Director, OPO Quality Systems, LifeLink Foundation, FL</p> <p>Jennifer Milton, MBA, BSN Chief Administrative Officer & Clinical Assistant Professor, University Health Transplant Institute, TX</p> <p><i>Moderator: Jason Huff, MSN, RN, FNKF, AVP, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</i></p>




Time	Session/Event Information
<p>1:05pm-2:05pm</p>  	<p>Future Resources and Innovations:</p> <p>Jessica Kirkendall, RN, BSN, CPTC Director of Organ Clinical Operations, LifeGift, TX</p> <p>This presentation will delve into the dynamic evolution of drone technology within healthcare, focusing on its applications in organ donation and transplantation management. Discussion will include details on how drones can substantially improve logistical efficiency, minimize transport times and costs, and significantly contribute to enhanced patient outcomes.</p> <p>Xenotransplantation: Current State and Future Directions</p> <p>Jennifer Wainright, PhD Senior Research Scientist, UNOS, VA</p> <p>This session will discuss the current state of xenotransplantation. We will also review the results of a recent UNOS research study on attitudes about xenotransplantation, with data from patients, the public, transplant clinicians, and transplant administrators. As xenotransplantation becomes a clinical reality and organ availability improves, which factors (e.g., OR space, staff training) will be the bottlenecks that the community must address to best take advantage of xenotransplantation to save more lives?</p> <p><i>Moderator: Martha J. Stipsits, MHA, BSN, RN, Director, Transplant Services, Barnes-Jewish Hospital, MO</i></p>








Time	Session/Event Information
<p>1:05pm-2:05pm</p> <div data-bbox="51 499 212 661" data-label="Image"> </div> <div data-bbox="51 921 212 1083" data-label="Image"> </div>	<p>Perfusion & Pumping</p> <p>Universal Perfusion of Livers</p> <p>Andrea Schlegel, MD, MBA, FEBS Transplant Center at DDSI, Professor of Surgery, Lerner Research Institute Cleveland Clinic Foundation, OH</p> <p>In my talk I will advocate for the routine use of machine perfusion for liver transplantation. I will emphasize the benefits of all different perfusion techniques even in recipients with low medical risk and grafts of good quality. I will discuss the impact of routine MP on device and consumable costs and the overall healthcare costs for a liver transplantation.</p> <p>Selective Perfusion of Livers</p> <p>David P Foley, MD, FACS, FAST, FAASLD Folkert O. Belzer Chair in Surgery, Professor and Chair, Division of Transplantation University of Wisconsin School of Medicine and Public Health, WI</p> <p>In my talk I will advocate for the selective use of machine perfusion for liver preservation. I will emphasize the benefits of MP both hypothermic and normothermic perfusion while also explaining the lack of benefit in selected circumstances. The return on investment of MP for livers may not be significant under certain donor and recipient circumstances.</p>



Time	Session/Event Information
<p>1:05pm-2:05pm</p> 	<p><i>Session Continued</i></p> <p>Implementation of Liver Perfusion Program: OPO or Transplant or Both?</p> <p>Elizabeth Shipman, MBA Senior Director of Organ Services, Nevada Donor Network, NV</p> <p>Explore Nevada Donor Network's Normothermic Liver Perfusion Program, delving into the benefits and challenges of an OPO-based approach. Learn how both OPOs and transplant centers can play a vital role in fostering innovation, unlocking new horizons for transplantation opportunities.</p> <p><i>Moderator: Dana Blayney, MSN, RN, Director, Transplant & Dialysis Clinical Services Group, HCA Healthcare, TN</i></p>




Time	Session/Event Information
<p>1:05pm-2:05pm</p>     	<p>Models of On-Call Organ Offer Management Teams</p> <p>Laurie Loza, MBA, BSN, CCTC Director, Thoracic Transplant & MCS, Houston Methodist, TX</p> <p>Megan Bell, RN, MSN, AGACNP-BC, CCTC Associate Director of Abdominal Transplant, Cedars Sinai Comprehensive Transplant Center, CA</p> <p>Jenna Rush, RN, MSN, ACNP-BC, CCTC Transplant Call Team Manager, Keck Hospital of USC, CA</p> <p>Jennifer Pavone McBride, MS, RN, AGACNP-BC Director, Transplant Operations, NYU Langone Health, NY</p> <p>With the changing transplant landscape, including broader sharing, expansion of preservation and perfusion devices, and organ offer acceptance metrics, it is imperative to have a well structured on-call team to manage the transplant organ offer process.</p> <p>As part of this session, various programs will share their unique on-call structure, including both internal and third-party call teams. The attendees will gain insights into best practices of on-call team management, the challenges faced by transplant centers and the successful strategies to overcome them.</p> <p><i>Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Executive Director of Transplant Services/Transplant Administrator, Tufts Medical Center, MA</i></p>



Time	Session/Event Information
2:05pm-2:35pm	<p>Break with Exhibitors & Abstract Poster Viewing <i>Sponsored by ProCure On-Demand</i></p>
<p>Breakout Sessions 13-16 Repeated from morning sessions <i>Some sessions may not repeat from the morning sessions</i></p>	
<p>2:40pm-3:40pm</p>    	<p>UNOS Tools and Services: What is New?</p> <p>Alex Garza Business Analyst, UNOS Data Analytics Department, VA</p> <p>Katie Dokus, MPH Director of Operations, University of Rochester Medical Center/Strong Memorial Hospital, NY</p> <p>Ian Jamieson, MBA, MHA Vice President, Duke Transplant Center, Duke University Hospital, NC</p> <p>Adriane Jungbluth, MSLA, CPHQ Program Manager Transplant Quality, The Cleveland Clinic Foundation, OH</p> <p>Transplant hospital professionals who have been engaged in the UNOS tool working groups, will talk about three of the UNOS data tools, including the brand-new outcomes forecasting dashboard. Hear directly from them on how you can integrate these tools into your improvement and monitoring projects to maximize the impact on your programs. The discussion will include the latest major updates to the Key Insights Dashboard and the UNOS RFI, along with an introduction to the brand-new outcomes forecasting dashboard (coming spring 2024). Additionally, UNOS staff will share details on other recent and upcoming enhancements to UNOS tools such as the UNOS Staffing Survey and the CARE tool.</p> <p><i>Moderator: Kristy Mastalarz, BSN, Organ Placement Services Coordinator, Trinity Medical Solutions, IL</i></p>




Time	Session/Event Information
<p>2:40pm-3:40pm</p> 	<p>How are We Doing as a Transplant System?</p> <p>Jon Snyder, PhD, MS Director, Transplant Epidemiology, SRTT, Hennepin Healthcare Research Institute (HHRI), MN</p> <p>In this session you will learn the following: How to assess major trends in transplant system performance. What is the evidence that we're doing better for our patients? What's happening with allocations out of sequence, organ non-use, shipping distances, and most importantly patient outcomes?</p> <p><i>Moderator: Jason Huff, MSN, RN, FNKF, AVP, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</i></p>



Time	Session/Event Information
<p>2:40pm-3:40pm</p>   	<p>Resourcing Your Program for Success in Lean Times</p> <p>Dan McCarthy, MD, MBA, MEM Surgical Director, Lung Transplant Program, Director ECMO, Associate Profession, Division of Cardiothoracic Surgery, University of Wisconsin School of Medicine and Public Health, WI</p> <p>Erin Lowery, MD, MS Medical Director, Lung Transplant Program, Associate Professor of Medicine, University of Wisconsin School of Medicine and Public Health, WI</p> <p>Melissa Roberts, MSN, RN Service Line Director, Organ Donation and Transplant Services, University of Wisconsin Health Transplant Center, WI</p> <p>Teamwork makes the dream work. When physician and administrative leadership join forces and work collaboratively towards the same programmatic vision, it is possible to grow and improve outcomes even when budgets are tight. We will share our story of an underdog program making hard choices, engaging in the process, thinking out of the box, and succeeding. Competition, Covid and costs aside, this lung transplant program will present their story of transformative programmatic rebuilding and how they achieved intentional growth and high-quality outcomes within a 4-year period. The panel will present the data and justifications they employed to address resource needs which allowed this program to flourish.</p> <p><i>Moderator: Celeste Braly MSN, RN, CPHQ, Director Quality and Compliance, UW Health Transplant Center, Madison, WI</i></p>



Time	Session/Event Information
<p>2:40pm-3:40pm</p> 	<p>Racial and Ethnic Disparities in Transplant</p> <p>Alejandro Diez, MD Chair of the OPTN Minority Affairs Committee, Transplant Nephrologist Assistant Professor Clinical Medicine, Ohio State University Wexner Medical Center, OH</p> <p>Please join us for an overview of recent OPTN race neutral policy initiatives that advance equity in access to transplant. This session will focus on the development, implementation, and impact of Establish OPTN Requirement for Race- Neutral eGFR Calculations, Modify Waiting Time for Candidates Affected by Race-Inclusive Estimated Glomerular Filtration Rate (eGFR) Calculations, and Refit Kidney Donor Profile Index without Race and Hepatitis C Virus policies.</p> <p><i>Moderators: Joshua Gossett, DNP, MBA, RN, FACHE, CCTC, CPHQ, Director of Pediatric Transplant Center, Lucile Packard Children’s Hospital Stanford, CA</i></p>



Time	Session/Event Information
3:40pm-4:00pm	<p>Break with Exhibitors & Abstract Poster Viewing <i>Derby Dash Prize Winner Announced</i></p>
<p>Network & Learn Sessions</p>	
4:00pm-5:00pm	<p>Quality Opportunity for quality colleagues to network and discuss all things quality.</p> <p><i>Moderator: Katie Dokus, MPH, Director of Operations, University of Rochester Medical Center/Strong Memorial Hospital, NY</i></p>
4:00pm-5:00pm	<p>Finance Opportunity for finance colleagues to network and discuss all things finance.</p> <p><i>Moderators: Robert Howey, MBA, MHA, CPA, Senior Director, Toyon Associates, FL</i></p> <p><i>Andrea Tietjen, MBA, CPA, AVP, Transplant Administrative Services, Cooperman Barnabas Medical Center, NJ</i></p>
4:00pm-5:00pm	<p>Innovation/OCS/NRP Opportunity to discuss innovations with peers and speakers.</p> <p><i>Moderators: Bilal Mahmood, Director of Clinical Services Finger Lakes Donor Recovery Network, NY</i></p> <p><i>Dana Blayney, MSN, RN, Director, Transplant & Dialysis Clinical Services Group, HCA Healthcare, TN</i></p>



Time	Session/Event Information
Network & Learn Sessions Continued	
4:00pm-5:00pm	<p>New Administrator Opportunity for new administrators to network.</p> <p><i>Moderators: Susan Zylicz, MHA, BSN, CCTC, UNOS TMF Planning Committee Chair, VP of Transplant Services, Houston Methodist Hospital, TX</i></p> <p><i>Celeste Braly MSN, RN, CPHQ, Director Quality and Compliance, UW Health Transplant Center, CO Chair, CMS/OPTN Crosswalk National Collaborative Project, WI</i></p>
4:00pm-5:00pm	<p>Pediatrics Opportunity for Pediatric colleagues to network and discuss all things Peds.</p> <p><i>Moderator: Josh Gossett, DNP, MBA, RN, FACHE, CCTC, CPHQ, Director of Pediatric Transplant Center, Lucile Packard Children's Hospital Stanford, CA</i></p>
4:00pm-5:00pm	<p>Innovation/OCS/NRP Opportunity to discuss innovations with peers and speakers.</p> <p><i>Moderators: Bilal Mahmood, Director of Clinical Services Finger Lakes Donor Recovery Network, NY</i></p> <p><i>Dana Blayney, MSN, RN, Director, Transplant & Dialysis Clinical Services Group, HCA Healthcare, TN</i></p>




Thursday, May 9, 2024



Day 3
7:00am-12:00pm

Time	Session/Event Information
7:00am-12:00pm	Registration Open
7:00am-7:50am	Breakfast with Exhibitors & Abstract Poster Viewing <i>Sponsored by UK Transplant Center</i>
Plenary Sessions	
<p>8:00am-9:00am</p>  	<p>Continuous Distribution: The Year of the Lung</p> <p>James Alcorn, Esq. Senior Policy Strategist, UNOS, VA</p> <p>Dan McCarthy, MD, MBA, MEM Surgical Director, Lung Transplant Program, Director ECMO, Associate Professor, Division of Cardiothoracic Surgery, University of Wisconsin School of Medicine and Public Health, WI</p> <p>Continuous Improvements to Organ Allocation: The OPTN implemented the continuous distribution of lungs in March 2023 and is also refocusing efforts to make organ allocation more efficient. Come hear lessons regarding the implementation of the continuous distribution of lungs, what this means for other organs as they transition to CD, and some of the concepts being discussed to improve the efficient allocation of organs.</p> <p><i>Moderator: Susan Zylicz, MHA, BSN, CCTC, VP of Transplant Services, Houston Methodist Hospital, TX</i></p>






Time	Session/Event Information
<p>9:00am-9:30am</p> 	<p>UNOS Payer Educational Collaborative Updates</p> <p>Andrea Tietjen, MBA, CPA, AVP Transplant Administrative Services, Cooperman Barnabas Medical Center, NJ</p> <p>The UNOS Payer Education Collaborative was established to provide an opportunity for transplant administrators and payers to explore ways in which payers and programs can work together to:</p> <ul style="list-style-type: none"> • Increase opportunities for transplant • Decrease barriers to transplant • Increase efficient workflows • Implement novel technologies • Provide performance evaluation/metrics <p>This session will further describe the objectives of this collaborative and provide updates on this workgroup’s activities and initiatives.</p> <p><i>Moderator: Susan Zylicz, MHA, BSN, CCTC, VP of Transplant Services, Houston Methodist Hospital, TX</i></p>



Time	Session/Event Information
<p>9:30am-10:30am</p>  	<p>Normothermic Regional Perfusion (NRP) - The Ethical Perspective of Advancing and Optimizing Organ Donation & Transplantation</p> <p>Adam Omelianchuk, PhD, MA Assistant Professor, Center for Medical Ethics & Health Policy - Clinical, Baylor College of Medicine, TX</p> <p>Brendan Parent, JD Director, Transplant Ethics and Policy Research, NYU Grossman School of Medicine/ NYU Langone Health, NY</p> <p>NRP is an emerging and innovative approach to organ donation that comes with some debate as processes and protocols are being created. This panel will discuss their current experiences and outcomes with NRP, in addition to the ethical implications for OPOs and Transplant Centers.</p> <p><i>Moderator: Bilal Mahmood, Director of Clinical Services Finger Lakes Donor Recovery Network, NY</i></p>



Time	Session/Event Information
<p>10:30am-11:30am</p> 	<p>Introducing Finance into The Transplant Quality Function: Open Arms or An Arm-Twist?</p> <p>Ian Jamieson, MBA, MHA Vice President, Duke Transplant Center, Duke University Hospital, NC</p> <p>Imagine an environment where not only your quality function, but your financial needs (read “revenue enhancement”) are tracked, reviewed, and discussed at the same time, by the same program staff. Meetings will be halved, angels will sing, and career promotion opportunities will magically appear. Blending these two functions is the highest form of alchemy, but what are the risks? Will regulators buy into this? Using the concept of textbook outcomes and weaving in the dilemma of machine perfusion cost and reimbursement, learn how the quality function can unlock a painless financial focus for your program.</p> <p><i>Moderator: Heidi Wagenhauser, Transplant Center Liaison, Southwest Transplant Alliance, Dallas, TX</i></p>
<p>11:30am-12:00pm</p>  	<p>OPTN Expeditious Task Force</p> <p>David Marshman, CPTC, BS Director, OPO Quality Systems, LifeLink Foundation, FL</p> <p>Jennifer Milton, MBA, BSN Chief Administrative Officer & Clinical Assistant Professor, University Health Transplant Institute, TX</p> <p><i>Moderator: Dana Blayney, MSN, RN, Director, Transplant & Dialysis Clinical Services Group, HCA Healthcare, TN</i></p>



Time	Session/Event Information
12:00pm	<p>Conference Concludes</p> <p>Thank you for attending the 2024 UNOS Transplant Management Forum! Don't forget to submit your evaluations to obtain your CEUs.</p> <p>See you in 2025 in San Antonio, TX – May 5-7 at San Antonio Marriott Rivercenter Hotel!</p>



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Abstract Awards

- **Category 1:** Financial Operations
- **Category 2:** QAPI, Safety and Regulatory
- **Category 3:** Clinical Operations
- **Category 4:** Strategy/Marketing/Leadership
- **Category 5:** Advancing Organ Donation
- **Best of the Best**

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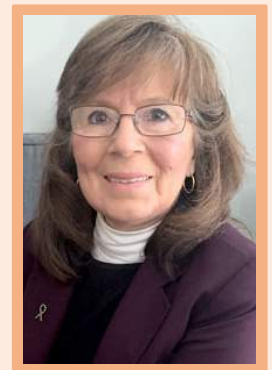
2023

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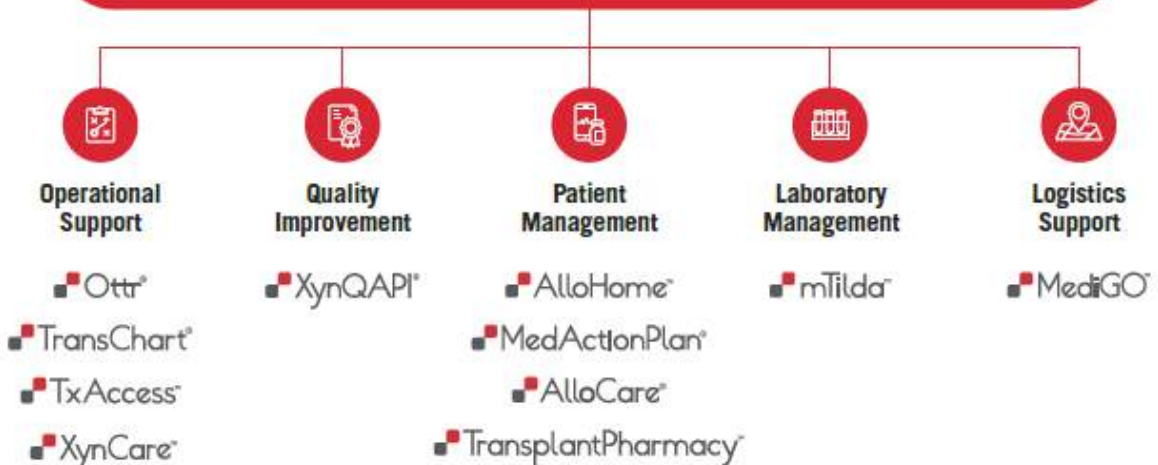
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