

TMF2023

31st ANNUAL UNOS TRANSPLANT MANAGEMENT FORUM

Increasing collaboration. Expanding knowledge.

Program Guide

May 16 -18

Sheraton Denver Downtown Hotel

For more information, visit unos.org/about/tmf



WELCOME TO TMF 2023

UNOS Transplant Management Forum (TMF) is the national conference for transplant administrators. More than 500 people attend TMF each year for its educational sessions and networking opportunities. While many of the sessions are geared to transplant administrators, the forum is also an excellent opportunity for clinical and financial coordinators, social workers, OPO executive directors, physicians and surgeons to enhance their understanding of how a program operates.

Sessions help to increase collaboration between transplant hospitals and OPOs, and to expand transplant professionals' knowledge of operations, finances, strategies and more. UNOS is committed to gathering donation and transplant professionals at TMF for an engaging experience that fosters learning and enhances transplant management skills, regardless of a participant's level of experience.

Thank you for joining us for UNOS TMF 2023 and welcome to Denver!

PLANNING COMMITTEE

Chair

Susan Zylicz, MHA, BSN, CCTC
Vice President of Transplant Services
Houston Methodist Hospital

Vice Chair

Jason E. Huff, MSN, RN, FNKF
Senior Director, Transplant Services
Children's Hospital Medical Center

Ex-officio

Nancy Metzler
Transplant Administrator
Strong Memorial Hospital, URM

Megan E. Bisek, MA

Director, Solid Organ Transplant
Children's Hospital Colorado

Jamie Bucio, EMT-P, CPTC

Manager, Organ Procurement, Cardio-
Thoracic Coordinator
University of Chicago Medical Center

Katie Dokus, MPH

Quality Manager
Strong Memorial Hospital, URM

Joshua E. Gossett, DNP, MBA, RN, FACHE, CCTC

Director of Pediatric Transplant Center
Lucile Salter Packard Children's Hospital
at Stanford

Robert Howey, MBA, MHA, CPA

Senior Director
Toyon Associates

Michelle James, MS, RN, CNS, CCTN

Director, Solid Organ Transplant
Service Line
University of Minnesota Medical
Center, Fairview

Sharon Klarman, MHL, RN-BC, BSN, CCTC

Director of Transplantation
Tufts Medical Center

Bilal Mahmood, MBBS, MBA, CPTC

Director of Clinical Services
Finger Lakes Donor Recovery Network

Christine Palms, MS, RN, CCTC, CPTC

Vice President of Transplant Services
Line
Virtua Our Lady of Lourdes Hospital

Heidi Wagenhauser, BS



Manager, Transplant Center & Partner
Development
Southwest Transplant Alliance

Travis L. Watson

Transplant Administrator
Dell Transplant Center - University of
Texas at Austin Medical Center



AGENDA






Monday, May 15, 2023	
Time	Pre-Conference Events
7:00 - 4:00	<p>Decorator Set-up</p> <p><i>The Exhibit Hall is sponsored by</i> </p>
2:00 - 7:00	Early Registration
3:00 - 5:00	<p>OPTIONAL - UNet Collaboration Event Pre-Conference Workshop</p> <p>UNOS team members will be holding an event to better understand how to enhance your user experience in the UNet system. Members will meet with IT staff to develop a common understanding on the requirements and possible enhancements we can collaborate on this week. During the conference, UNOS staff will begin implementation on these enhancements. We encourage members to stop by during breaks and lunch to see progress and provide feedback.</p>
4:00 - 7:00	Exhibitor Load-in and Set-up
Tuesday, May 16, 2023	
Time	Session Information
7:00 - 5:30	Registration Desk Open
7:00 - 7:45	<p>Breakfast with Exhibitors & Abstract Poster Viewing</p> <p><i>Today's breakfast is sponsored by</i>  Organ Recovery_{systems}</p>









Plenary Sessions

<p>8:00 - 9:00</p>  	<p>Welcome from UNOS CEO & President's Address</p> <p>Maureen McBride, PhD, Interim Chief Executive Officer, UNOS, VA (recording)</p> <p>Jerry McCauley, MD, MPH, FACP, UNOS President, Director, Division of Nephrology/Capizzi Professor of Medicine, Thomas Jefferson University Hospital, PA</p>
<p>9:00 - 10:00</p> 	<p>NASEM Report Updates</p> <p>Dennis Wagner, MPA, Principal & Managing Director, Yes And Leadership, LLC.</p> <p>This session will review the NASEM report findings and recommendations as well as any progress updates.</p> <p>Moderator: Michelle James, MS, RN, CNS, CCTN, Director, Solid Organ Transplant Service Line, Health Fairview, MN</p> <p><i>This session is sponsored by</i> </p>
<p>10:00 - 10:20</p>	<p>Break with Exhibitors & Abstract Poster Viewing</p> <p><i>Today's breaks are sponsored by</i> </p>
<p>10:20 - 10:30</p> 	<p>Welcome to Denver!</p> <p>Pradipta Komanduri, FACHE, COO, University of Colorado Hospital</p>



<p>10:30 - 11:30</p> 	<p>Addressing System-Level Disparities in Organ Transplantation</p> <p>Jesse Schold, PhD, MStat, MEd, Visiting Professor of Surgery and Epidemiology, Director, Transplant Epidemiology and Center for Outcomes Research and Policy, University of Colorado Health Anschutz Medical Campus Medicine, CO</p> <p>This session focuses on creating an equitable approach through academic-community partnership, developing innovative interventions that achieve measurable reductions in health care disparities, and staying committed to achieving the goals of equilibrating access to kidney transplantation for all.</p> <p>Moderator: Bilal Mahmood, MBBS, MBA, CPTC, Director of Clinical Services, Finger Lakes Donor Recovery Network, NY</p> <p><i>This session is sponsored by</i> </p>
<p>11:30 - 12:30</p>  	<p>Awards Ceremony</p> <p>Abstract Awards</p> <p>Jamie Bucio, EMT-P, CPTC, Manager, Organ Procurement, Cardio-Thoracic Coordinator, Organ Procurement, University of Chicago Medicine, IL</p> <p><i>Abstract Awards are sponsored by Transplant Management Group, CareDx, Statline, Cincinnati Children's, Finger Lakes Donor Recovery Network and AST Transplant Administration and Quality Management Community of Practice</i></p> <p>Heckenkemper Leader in Transplant Administration/Quality Award</p> <p>Alexander Aussi, BSN, RN, MBA, CEO, Guidry & East, LLC</p> <p><i>Heckenkemper Award is sponsored by</i> </p>



12:30 - 1:30	Lunch with Exhibitors & Abstract Poster Viewing
12:45 - 1:30 	Lunch & Learn with CareDx: Increasing Access to Transplant While Managing the Chaos Koren Axelrod, CPHQ, Director of Transplant Quality, CareDx <ul style="list-style-type: none"> • Identify external and internal barriers limiting transplant access to patients • Recognize impact of increased transplant access on transplant programs • Discuss digital solutions and partnership development tools (with referring providers, patients and others) to reduce/manage this impact <p><i>This Lunch & Learn is sponsored by</i>  CareDx Your Partner in Transplant Care™</p>
1:35 - 2:25 	Xenotransplantation: Past, Present and Future Robert Montgomery, MD, DPhil, FACS^m Chair, Department of Surgery, NYU Langone Health, NY <ul style="list-style-type: none"> • Understanding why new sources of organs for transplantation are needed • Gaining an appreciation for the progress made in xenotransplantation • Becoming aware of the next steps in bringing xeno-organs into the clinic <p>Moderator: Christine Palms, MS, RN, CCTC, CPTC, Vice President Transplant Service Line, Virtua Health, NJ</p> <p><i>This session is sponsored by</i> </p>
2:25 - 3:15  	Saving Lives through Creative Recovery Center Models Jennifer Milton, BSN, CCTC, MBA, Executive Director, University Hospital, University of Texas Health Science Center, TX Jennifer Prinz, RN, MPH, CPTC President and CEO Donor Alliance, CO <p>Please join us for a robust review and discussion of organ recovery center models designed to honor the gift of donation while maximizing transplantation.</p> <p>Moderator: Jason Huff, MSN, RN, FNKF, Senior Director, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</p>






<p>3:15 - 3:40</p>	<p>Break with Exhibitors & Abstract Poster Viewing</p>
<p>3:40 - 4:40</p> <div data-bbox="164 577 297 714"></div> <div data-bbox="164 1228 297 1365"></div>	<p>Transforming Organ Transplantation with Ex Vivo Organ Revitalization</p> <p>Danielle Haakinson, MD, Assistant Professor of Transplant Surgery, Yale University School of Medicine, CT Objectives:</p> <ul style="list-style-type: none"> • Understand the context of the challenges of current solid organ deceased donor utilization and how normothermic machine perfusion may impact this resource. • Understand current challenges and considerations in efficient therapeutics targeting and delivery on a platform of normothermic machine perfusion. • Understand the various potential targeted therapies being developed and challenges unique to each. <p>There are significant disparities in access to solid organ transplantation partially due to a lack of suitable quality donor organs and high rates of organ non-utilization, as well as logistics and allocation challenges within the tight time constraints of organ viability. We will be presenting an overview of the potential for delivering therapeutics on normothermic machine perfusion to optimize access to deceased donor grafts in solid organ transplantation. Strategies for optimizing delivery and targeting as well as various types of therapeutics that are being studied will be reviewed.</p> <p>Gregory Tietjen, PhD, Assistant Professor of Surgery, Yale University School of Medicine, CT Objective:</p> <ul style="list-style-type: none"> • Describe normothermic machine perfusion (NMP) as a platform for ex vivo assessment and potential repair of marginal organs. <p>This session will describe normothermic machine perfusion (NMP) as a platform for ex vivo assessment and potential repair of marginal organs.</p> <p>Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Director of Transplantation, Tufts Medical Center, MA</p>



<p>4:40 - 5:40</p>   	<p>Normothermic Regional Perfusion (NRP)- Advancing and Optimizing Organ Donation and Transplantation</p> <p>Bradley L. Adams JD, CPA, President and CEO of Southwest Transplant Alliance, Dallas, TX</p> <p>Anji Wall, MD, PhD, Abdominal Transplant, Baylor University Medical Center, Dallas, TX</p> <p>Brian Lima, MD, FACS, National Director, Cardiothoracic Surgery, HCA Healthcare, Surgical Director, Heart Transplantation & Mechanical Circulatory Support, Medical City Healthcare, TX</p> <p>NRP is an emerging and innovative approach to organ donation that comes with some debate as process and protocols are being created. This panel will discuss their current experiences and outcomes with NRP, in addition to the ethical implications for OPOs and Transplant Centers.</p> <p>Moderator: Heidi Wagenhauser, BS, Manager, Transplant Center and Partner Development, Southwest Transplant Alliance, TX</p> <p>Moderator: Bilal Mahmood, MBBS, MBA, CPTC, Director of Clinical Services, Finger Lakes Donor Recovery Network, NY</p> <p><i>This session is sponsored by</i> </p>
<p>5:45 - 6:45</p>	<p>Welcome Reception with Exhibitors</p> <p><i>Welcome reception is presented by</i>  ONE LAMBDA A Thermo Fisher Scientific Brand</p>



Wednesday, May 17, 2023

Time	Session Information
7:00 - 5:15	Registration Desk Open
7:00 - 7:45	Breakfast with Exhibitors & Abstract Poster Viewing <i>Today's breakfast is sponsored by</i>  
Breakout Sessions 1-5 Repeats at 1:05 – 2:05 **Please note some sessions may not repeat in the afternoon**	
8:00 – 9:00   	Breakout 1 – UNOS Tools and Resources Sarah Taranto, Transplant Analytics Service Line Leader, UNOS, VA Angie Korsun, RN, MSN, MPA, Executive Director Transplant/MCS, Banner University Medical Center Phoenix (Retired), Transplant Consultant (Current), AZ Katie Peoples, LCSW, Transplant Center Liaison, LifeShare Transplant Donor Services of Oklahoma <p>Transplant professionals will talk about a couple of the most popular UNOS data tools and resources. Hear their firsthand experiences, including how they first approached how best to use these tools and how they are now integrating them with their improvement projects and maximizing the impact on their programs. Additionally, UNOS staff will share details on the recently released and upcoming enhancements to UNOS tools such as the UNOS Staffing Survey, CARE tool, Key Insights Dashboard, and Benchmark reports.</p> <p>Moderator: Megan Bisek, MA, Director, Solid Organ Transplant, Children's Hospital Colorado, CO</p>



8:00 – 9:00



Breakout 2 – Living Kidney Donor Deaths: MPSC Analysis and Insights

Matthew Cooper, MD, FACS, Mark B. Adams Chair in Surgery, Professor and Chief of Transplantation, Medical College of Wisconsin, Froedtert Hospital Center for Advanced Care, WI

The death of a living donor is catastrophic and demands a careful programmatic evaluation to assure avoidance of potentially preventable or predictable future events. While the frequency of living donor deaths may be generally appreciated, the cause and timing of those events is not readily available. Attendees will appreciate a careful review of MPSC records and categorization of previous living donor deaths over the last 20 years to better inform program processes looking to optimize living donor safety.

Moderator: Travis Watson, Transplant Administrator, Dell Seton Medical Center at UT Austin, TX



8:00 – 9:00

Breakout 3 – Leveraging Data and Collaboration to Improve Organ Utilization



Jillian Wojtowicz, Clinical Director, New England Donor Services, MA

Objective: Describe the design of a collaborative organ utilization meeting between OPO and Transplant Centers to identify ways to reduce organ discards.

This session will discuss opportunities to leverage a structured collaborative meeting between transplant centers and OPOs to improve organ utilization and identify best practices. This will include an overview of meeting structure. By leveraging a joint meeting with transplant centers and OPOS, programs can enhance the use of marginal grafts and adopt best practices.



Sunil K Patel MD, FRCS Ed, MBA, Hepatobiliary Surgery, Kidney, Pancreas, Transplantation, Program Director, UMC Transplant Center, NV

Objective: Describe opportunities to increase transplant program growth through the strategic use of data.

This session will focus on how transplant centers can leverage opportunities to grow by utilizing best practices and collaborating with other OPO's in neighboring regions to build better relationships and trust. By adopting best practices like focused waitlist management, streamlining organ acceptance offers, including marginal offers, programs become more efficient and effective overall.

Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Director of Transplantation, Tufts Medical Center, MA

Moderator: Bilal Mahmood, MBBS, MBA, CPTC, Director of Clinical Services, Finger Lakes Donor Recovery Network, NY



8:00 – 9:00




Breakout 4 - Extra Renal Perfusion Technology Device Operations and Economics

Ian Jamieson, MBA, MHA, Vice President, Duke Transplant Center, Duke University Hospital, NC

The rapidly advancing technology of organ perfusion promises improved preservation, better assessment, and expansion of the donor pool. Yet questions remain both operationally and financially, so transplant centers are reluctant to invest without a better understanding of its return on investment. To answer these questions, this session will analyze, review, and discuss contemporary operational, financial, and reimbursement data from a Center that ranks #1 in the use of heart perfusion technology and #3 in liver perfusion technology.

Moderator: Michelle James, MS, RN, CNS, CCTN, Director, Solid Organ Transplant Service Line, M Health Fairview, MN

This session is sponsored by  **TransMedics**.

8:00 – 9:00



Breakout 5 – Advances in Pediatric Liver Transplantation and Living Donation: Non-Directed Donation as Method to Increase the Organ Pool for Pediatric Candidates – **Does not repeat.**

Amy Feldman, MD MSCS, Medical Director, Liver Transplant Program, Children's Hospital Colorado and the University of Colorado



Megan Adams, MD, Surgical Director of Pediatric Living Donor Transplantation and Pediatric Transplant Clinical Research, Children's Hospital Colorado and the University of Colorado



Jaime Cisek, BSN, RN, Living Donor Liver Transplant Coordinator, UHealth, CO

Living donor liver transplant is a way to expand the pool of size-matched grafts, reduce children's wait time for transplant, and improve outcomes. Non-directed living donor liver transplant can be utilized to eliminate any disparities in access to living donor transplant and provide additional children with the opportunity to receive a living donor graft. In this session we will provide an overview of the non-directed living donor liver transplant program at our center including the intricacies of the medical evaluation of a non-directed donor, surgical techniques utilized in graft retrieval and transplant, and ethical issues encountered.

Moderator: Josh Gossett, DNP, MBA, RN, FACHE, CCTC, Director of Pediatric Transplant Center, Lucile Packard Children's Hospital Stanford, CA



9:00 – 9:30	Break with Exhibitors & Abstract Poster Viewing <i>This break is sponsored by</i>  Cleveland Clinic
9:30 – 10:15	Abstract Poster Presentations Visit the various abstract authors at their poster board to learn about their abstracts.
Breakout Sessions 6-10 Repeats at 4:05 - 5:05 **Please note some sessions may not repeat in the afternoon**	
10:15 – 11:15    	Breakout 6 – Mini-Orals - Abstracts – Does not repeat. Abstract 1: 2022 Best of the Best Winner – Lessons Learned From a Clinical Pathway on Acute Kidney Injury in Patients Undergoing Heart Transplant Speaker: Seth Hollander, MD, Clinical Associate Professor, Pediatrics (Cardiology), Medical Director, Heart Transplant Program, Lucile Packard Children’s Hospital Stanford, CA Abstract 2: Reimaging the Root Cause Analysis (RCA)- A "Good" RCA? Speaker: Zeynep Tulu, MS, MEM, CSSBB, Director, Transplant Quality, Stanford Health Care, CA Abstract 3: Improving Access to Transplant Centers by Leveraging Advancements in Web Technology and a Contactless Dynamic Transplant Card (dot card) Speaker: Raul Domrique, MHA, CRCR, IHI, Transplant Project Specialist, Tufts Medical Center, MA Abstract 4: To Pump or Not to Pump – Financial Considerations of Pulsatile Perfusion Speaker: Andrea Tietjen, MBA, CPA, AVP, Transplant Administrative Services, Saint Barnabas Medical Center, NJ Moderator: Jamie Bucio, EMT-P, CPTC, Manager, Organ Procurement, Cardio-Thoracic Coordinator, Organ Procurement, University of Chicago Medicine, IL



10:15 – 11:15



Breakout 7 – Medicare Cost Report Basics - A Discussion of the Essential Components for Medicare Reimbursement – Does not repeat.

Robert Howey, MBA, MHA, CPA, Senior Director, Toyon Associates, FL

This session will cover the basics of standard acquisition costs and include discussion of the Medicare Cost Report, how Medicare reimburses for organ acquisition costs, and the types of allowable costs. The session will also discuss best practices for the accumulation of data for cost report preparation, common errors and omissions in the Medicare cost report, and various risks and opportunities.

Moderator: Megan Bisek, MA, Director, Solid Organ Transplant, Children's Hospital Colorado, CO

10:15 – 11:15



Breakout 8 – The Improving Patient Safety Portal and the OPTN Membership and Professional Standards Committee (MPSC): How you can report, what other members are reporting, and what the MPSC wants you to know

Emily Womble, Manager, Patient Safety, UNOS, VA



Laura Stillion, MHA, FACHE, Director, Comprehensive Transplant Center, Ohio State University Medical Center, OH

This session will review the tools used to collect patient safety event data, what patient safety event trends are being seen by the MPSC and how to effectively respond. Using real world examples and sharing of perspectives from across the community, this presentation will provide actionable information that will help the entire community improve in the face of patient safety events and MPSC review.

Moderator: Nancy Metzler, Transplant Administrator, University of Rochester Medical Center/Strong Memorial Hospital, NY



10:15 – 11:15

Breakout 9 – Applying Predictive Analytics to Clinical Practice



Jennifer Wainright, PhD, Senior Research Analyst, UNOS, VA

This session will provide an overview of the new predictive analytics in DonorNet Mobile. These analytics include when a patient is likely to receive their next offer and how likely the patient is to die on the waiting list within that time.



Kelly Dunn MSN, CCTC, Transplant Network and Referral Manager, Abdominal Transplant Institute, Tufts Medical Center, MA

Leveraging Data and Informatics to Improve Waitlist Readiness

Objective: Describe opportunities within the UNOS Data Service Portal to optimize waitlist management.

This session will discuss opportunities to leverage the UNOS Data Service Portal to improve organ utilization and waitlist candidate readiness. This will include a view of reporting tools and operational pathways for waitlist management. By leveraging reports within the UNOS Data Service Portal, transplant centers will find that they can improve candidate readiness efficiently.




Elizabeth Cohen, PharmD, Manager of Transplant Data, Quality and Outreach, Yale New Haven Hospital, CT

Leveraging EMRs to Improve Organ Utilization

This session will discuss opportunities to leverage the electronic medical record (EMR) to improve organ utilization and will include best practices. This will include appropriate documentation and using reporting tools. By leveraging the EMR, transplant centers will find that they are able to enhance the use of marginal grafts and imports.

Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Director of Transplantation, Tufts Medical Center, MA



<p>10:15 – 11:15</p> 	<p>Breakout 10 – Dual Immune and Solid Organ Transplantation: A Path to Immunosuppression Free Transplant and Organ Conservation – Does not repeat.</p> <p>Paul C. Grimm, MD, Professor of Pediatrics, Medical Director, Pediatric Kidney Transplant Program, Stanford University School of Medicine and Stanford Children’s Health, CA</p> <p>A collaboration between the Stanford pediatric stem cell transplant and kidney transplant programs was triggered by the special needs of a population of children afflicted with kidney failure and who could also benefit from a stem cell transplant. The stem cell transplant team offered a novel, engineered stem cell transplant with reduced risk of graft-versus-host disease that would allow a subsequent kidney transplant without immunosuppression. Five (5) children and adolescent/young adults have been successfully transplanted with this protocol. This presentation will report the scientific and ethical background, up-to-date results and potential for the future.</p> <p>Moderator: Josh Gossett, DNP, MBA, RN, FACHE, CCTC, Director of Pediatric Transplant Center, Lucile Packard Children’s Hospital Stanford, CA</p>
<p>11:15– 11:45</p>	<p>New This Year: Abstract Winners Fireside Chats</p> <p>This time is dedicated to the 2023 Abstract Winners. Each abstract category winner will be available in a designated room where attendees can meet the authors, discuss the abstract in more detail, and ask the author questions about their winning abstracts.</p> <p>Moderator: Jamie Bucio, EMT-P, CPTC, Manager, Organ Procurement, Cardio-Thoracic Coordinator, Organ Procurement, University of Chicago Medicine, IL</p> <p>Moderator: Katie Dokus, MPH, Quality Manager, University of Rochester Medical Center/Strong Memorial Hospital, NY</p> <p>Moderator: Travis Watson, Transplant Administrator, Dell Seton Medical Center at UT Austin, TX</p> <p>Moderator: Christine Palms, MS, RN, CCTC, CPTC, Vice President Transplant Service Line, Virtua Health (Virtua Our Lady of Lourdes): Virtua Advanced Transplant and Organ Health, NJ</p> <p>Moderator: Josh Gossett, DNP, MBA, RN, FACHE, CCTC, Director of Pediatric Transplant Center, Lucile Packard Children’s Hospital Stanford, CA</p>



11:45 – 1:00	Lunch with Exhibitors & Abstract Poster Viewing
12:00– 12:45 	Lunch & Learn with Transplant Genomics, Inc: Biomarkers in Kidney Transplantation: Current Needs and Future Direction Alexander Wiseman, MD, Executive Director, Kidney Transplantation, Centura Health-Porter Adventist Hospital <p>There are so many claims regarding biomarkers of all types. But what do we really know about kidney biomarkers in transplantation and how to use them? Join Dr. Alexander Wiseman, the Executive Director of Kidney Transplantation for Centura Health as he discusses biomarkers in clinical use.</p> <ul style="list-style-type: none"> • Learn about ddcf-DNA and its uses • Learn about gene expression profiling and its uses • Review case studies and how Dr. Wiseman uses them in his practice <p><i>This Lunch & Learn is sponsored by</i>  eurofins </p>
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1:05 – 2:05   	Breakout 1 – UNOS Tools and Resources Sarah Taranto, Transplant Analytics Service Line Leader, UNOS, VA Angie Korsun, RN, MSN, MPA, Executive Director Transplant/MCS, Banner University Medical Center Phoenix (Retired), Transplant Consultant (Current), AZ Katie Peoples, LCSW, Transplant Center Liaison, LifeShare Transplant Donor Services of Oklahoma <p>Transplant professionals will talk about a couple of the most popular UNOS data tools and resources. Hear their firsthand experiences, including how they first approached how best to use these tools and how they are now integrating them with their improvement projects and maximizing the impact on their programs. Additionally, UNOS staff will share details on the recently released and upcoming enhancements to UNOS tools such as the UNOS Staffing Survey, CARE tool, Key Insights Dashboard, and Benchmark reports.</p> <p>Moderator: Megan Bisek, MA, Director, Solid Organ Transplant, Children’s Hospital Colorado, CO</p>



1:05 – 2:05



Breakout 2 – Living Kidney Donor Deaths: MPSC Analysis and Insights

Matthew Cooper, MD, FACS, Mark B. Adams Chair in Surgery, Professor and Chief of Transplantation, Medical College of Wisconsin, Froedtert Hospital Center for Advanced Care, WI

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1:05 – 2:05

Breakout 3 – Leveraging Data and Collaboration to Improve Organ Utilization



Jillian Wojtowicz, Clinical Director, New England Donor Services, MA

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Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Director of Transplantation, Tufts Medical Center, MA

Moderator: Bilal Mahmood, MBBS, MBA, CPTC, Director of Clinical Services, Finger Lakes Donor Recovery Network, NY










<p>1:05 – 2:05</p> 	<p>Breakout 4 - Extra Renal Perfusion Technology Device Operations and Economics</p> <p>Ian Jamieson, MBA, MHA, Vice President, Duke Transplant Center, Duke University Hospital, NC</p> <p>The rapidly advancing technology of organ perfusion promises improved preservation, better assessment, and expansion of the donor pool. Yet questions remain both operationally and financially, so transplant centers are reluctant to invest without a better understanding of its return on investment. To answer these questions, this session will analyze, review, and discuss contemporary operational, financial, and reimbursement data from a Center that ranks #1 in the use of heart perfusion technology and #3 in liver perfusion technology.</p> <p>Moderator: Michelle James, MS, RN, CNS, CCTN, Director, Solid Organ Transplant Service Line, M Health Fairview, MN</p> <p><i>This session is sponsored by</i>  TransMedics.</p>
<p>1:05 – 2:05</p> 	<p>Breakout 5 – The Grief No One Talks About - Coping with the Death and Dying of Patients, Caregivers, and Colleagues – Does not repeat.</p> <p>Nona Dawson-Land, LMSW, CSSW, CGT, Senior Social Worker, Liver Transplant Program, Virtua Health (Virtua Our Lady of Lourdes): Virtua Advanced Transplant and Organ Health, NJ</p> <p>This session will:</p> <ul style="list-style-type: none"> • Discuss how to recognizing the different types of grief • Distinguish a “normal” grieving process • Discuss traumatic grief, where trauma and grief intersect • Discuss how to understand and cope with the impact of a traumatic death; death notification on individuals/families and staff <p>Moderator: Christine Palms, MS, RN, CCTC, CPTC, Vice President Transplant Service Line, Virtua Health (Virtua Our Lady of Lourdes): Virtua Advanced Transplant and Organ Health, NJ</p>







<p>2:05 – 2:35</p>	<p>Break with Exhibitors & Abstract Poster Viewing Gamification Prize Winner Announcement</p> <p><i>This break is sponsored by</i>  Texas Children's Hospital</p>
<p style="text-align: center;">Network & Learn Sessions</p> <p style="text-align: center;"><i>These sessions are sponsored by</i>  TransMedics</p>	
<p>2:40 – 3:40</p> <div data-bbox="154 745 292 882"></div> <div data-bbox="154 903 292 1039"></div>	<p>Quality Opportunity for quality colleagues to network and discuss all things quality.</p> <p>Moderator: Michelle James, MS, RN, CNS, CCTN, Director, Solid Organ Transplant Service Line, M Health Fairview, MN</p> <p>Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Director of Transplantation, Tufts Medical Center, MA</p> <p>Moderator: Katie Dokus, MPH, Quality Manager, University of Rochester Medical Center/Strong Memorial Hospital, NY</p>
<p>2:40 – 3:40</p> <div data-bbox="154 1186 292 1323"></div> <div data-bbox="154 1333 292 1459"></div>	<p>Finance Opportunity for finance colleagues to network and discuss all things finance.</p> <p>Moderator: Andrea Tietjen, MBA, CPA, AVP, Transplant Administrative Services, Saint Barnabas Medical Center, NJ</p> <p>Moderator: Robert Howey, MBA, MHA, CPA, Senior Director, Toyon Associates, FL</p>
<p>2:40 – 3:40</p> <div data-bbox="154 1543 292 1680"></div> <div data-bbox="154 1690 292 1816"></div> <div data-bbox="154 1827 292 1953"></div>	<p>Donor Recovery Centers Opportunity to continue Donor Recovery Centers discussions with peers and speakers.</p> <p>Plenary Session Speakers: Jennifer Milton, BSN, CCTC, MBA, Executive Director, University Hospital, University of Texas Health Science Center, TX</p> <p>Jennifer Prinz, RN, BSN, MPH, CPTC, CEO, Donor Alliance, CO</p> <p>Moderator: Jason Huff, MSN, RN, FNKF, Senior Director, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</p>



<p>2:40 – 3:40</p>     	<p>NRP Opportunity to continue NRP discussions with peers and speakers.</p> <p>Plenary Session Speaker: Bradley L. Adams, JD, CPA, President and CEO of Southwest Transplant Alliance, Dallas, TX</p> <p>Plenary Session Speaker: Anji Wall, MD, PhD, Abdominal Transplant, Baylor University Medical Center, Dallas, TX</p> <p>Plenary Session Speaker: Brian Lima, MD, FACS, National Director, Cardiothoracic Surgery, HCA Healthcare, Surgical Director, Heart Transplantation & Mechanical Circulatory Support, Medical City Healthcare, TX</p> <p>Moderator: Heidi Wagenhauser, BS, Manager, Transplant Center and Partner Development, Southwest Transplant Alliance, TX</p> <p>Moderator: Bilal Mahmood, MBBS, MBA, CPTC, Director of Clinical Services, Finger Lakes Donor Recovery Network, NY</p>
<p>2:40 – 3:40</p>  	<p>New Administrator Opportunity for new administrators to network.</p> <p>Moderator: Angie Korsun, RN, MSN, MPA, Executive Director Transplant/MCS, Banner University Medical Center Phoenix (Retired), Transplant Consultant (Current), AZ</p> <p>Moderator: Ian Jamieson, MBA, MHA, Vice President, Duke Transplant Center, Duke University Hospital, NC</p>



<p>2:40 – 3:40</p>  	<p>Pediatrics Opportunity for Pediatric colleagues to network and discuss all things Peds.</p> <p>Moderator: Megan Bisek, MA, Director, Solid Organ Transplant, Children’s Hospital Colorado, CO</p> <p>Moderator: Josh Gossett, DNP, MBA, RN, FACHE, CCTC, Director of Pediatric Transplant Center, Lucile Packard Children’s Hospital Stanford, CA</p>
<p>2:40 – 3:40</p> 	<p>UNOS Professional Education and UNOS Connect Opportunity to meet with peers and UNOS Professional Education Team to ask and learn about UNOS Connect.</p> <p>Moderator: Erica Inge, MEd, EdS, Manager, Instructional Design, UNOS, VA</p>
<p>2:40 – 3:40</p> 	<p>UNOS Offer Filters Opportunity to meet with peers and UNOS staff to ask and learn about Offer Filters.</p> <p>Moderator: Joann White, MPH, Policy Analyst, UNOS, VA</p>
<p>3:40 – 4:00</p>	<p>Break with Exhibitors Exhibitor Raffle Winners Announcements</p>



Breakout Sessions 6-10

Repeated from morning sessions.

****Please note some sessions may not repeat****

4:05 - 5:05



Breakout 6 – Early Liver Transplants for Patients with Severe Alcohol-Associated Liver Disease: Clinical Outcomes, Patient Experiences, and Public Perception – Does not repeat.

Po-Hung (Victor) Chen, MD, FACG, Assistant Professor of Medicine, Johns Hopkins University, MD

Most transplant centers conventionally mandate at least six months of alcohol abstinence before listing a candidate for a liver transplant, but the policy limits access for patients with the highest short-term mortality risk. Early liver transplant (ELT) is to proceed with a liver transplant while deferring some or all alcohol addiction treatment until after the transplant. This session will discuss the evidence on ELT—recipient outcomes, patient-reported experiences, and public perception of the practice.

Moderator: Susan Zylicz, MHA, BSN, CCTC, VP of Transplant Services, Houston Methodist Hospital, TX

4:05 - 5:05



Breakout 7 – Medicare Cost Report Advanced – Update on CMS Organ Acquisition Payment Policies – Does not repeat.

Robert Howey, MBA, MHA, CPA, Senior Director, Toyon Associates, FL

This session will discuss the latest updates to the CMS Organ Acquisition Payment Policies including topics that CMS is reviewing for future policy updates affecting both transplant centers and OPOs.

Moderator: Megan Bisek, MA, Director, Solid Organ Transplant, Children's Hospital Colorado, CO



4:05 - 5:05



Breakout 8 – The Improving Patient Safety Portal and the OPTN Membership and Professional Standards Committee (MPSC): How You Can Report, What Other Members are Reporting, and What the MPSC Wants You to Know

Emily Womble, Manager, Patient Safety, UNOS, VA



Laura Stillion, MHA, FACHE, Director, Comprehensive Transplant Center, Ohio State University Medical Center, OH

This session will review the tools used to collect patient safety event data, what patient safety event trends are being seen by the MPSC and how to effectively respond. Using real world examples and sharing of perspectives from across the community, this presentation will provide actionable information that will help the entire community improve in the face of patient safety events and MPSC review.

Moderator: Nancy Metzler, Transplant Administrator, University of Rochester Medical Center/Strong Memorial Hospital, NY



4:05 - 5:05

Breakout 9 – Applying Predictive Analytics to Clinical Practice



Jennifer Wainright, PhD, Senior Research Analyst, UNOS, VA

This session will provide an overview of the new predictive analytics in DonorNet Mobile. These analytics include when a patient is likely to receive their next offer and how likely the patient is to die on the waiting list within that time.



Kelly Dunn MSN, CCTC, Transplant Network and Referral Manager, Abdominal Transplant Institute, Tufts Medical Center, MA

Leveraging Data and Informatics to Improve Waitlist Readiness

Objective: Describe opportunities within the UNOS Data Service Portal to optimize waitlist management.

This session will discuss opportunities to leverage the UNOS Data Service Portal to improve organ utilization and waitlist candidate readiness. This will include a view of reporting tools and operational pathways for waitlist management. By leveraging reports within the UNOS Data Service Portal, transplant centers will find that they can improve candidate readiness efficiently.



Elizabeth Cohen, PharmD, Manager of Transplant Data, Quality and Outreach, Yale New Haven Hospital, CT

Leveraging EMRs to Improve Organ Utilization




Objective: Describe opportunities within the electronic medical record to enhance organ utilization

This session will discuss opportunities to leverage the electronic medical record (EMR) to improve organ utilization and will include best practices. This will include appropriate documentation and using reporting tools. By leveraging the EMR, transplant centers will find that they are able to enhance the use of marginal grafts and imports.

Moderator: Sharon Klarman, MHL, RN-BC, BSN, CCTC, Director of Transplantation, Tufts Medical Center, MA



Thursday, May 18, 2023

Time	Session Information
7:00 – 12:00	Registration Desk Open
7:00 - 8:00	Breakfast & Networking with Peers <i>Today's breakfast is sponsored by</i> 
Plenary Sessions	
8:00 - 9:00  	Continuous Distribution: The Past, Present, and Future James Alcorn, Esq., Senior Policy Strategist, UNOS, VA Darren Stewart, MS, Associate Director of Registry Studies, NYU Langone Health, NY <p>This session will explore how the continuous distribution of organs will impact members and patients. The impact goes beyond organ allocation and includes how we can all contribute to developing this system and impact specific organ offers. We'll explore lessons learned from the early stages of development through the recent implementation of the continuous distribution of lung, how continuous distribution has evolved, and the long-term promise for greater innovation in this new framework.</p> <p>Moderator: Susan Zylicz, MHA, BSN, CCTC, VP of Transplant Services, Houston Methodist Hospital, TX</p>



<p>9:00 - 9:30</p>  	<p>UNet Collaboration Event</p> <p>Charleen Walters, MBA, Scrum Master, UNOS, VA</p> <p>Kevin Daub, CTP, CSPO, Service Owner, UNOS, VA</p> <p>UNOS TMF Attendees</p> <p>Presentation of UNet Collaboration Event enhancement progress from Monday's workshop.</p>
<p>9:30 - 10:30</p> 	<p>SRTR Updates</p> <p>Jon Snyder, PhD, MS, Director, Transplant Epidemiology, SRTR, Hennepin Healthcare Research Institute (HHRI), MN</p> <p>Moderator: Jason Huff, MSN, RN, FNKF, Senior Director, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</p>
<p>10:30 - 11:30</p> 	<p>The Clinical Use of Transplant Center Metrics</p> <p>Richard Formica, MD, Yale University School of Medicine, CT</p> <p>This session will discuss how to apply a knowledge of OPTN transplant center metrics to the running of a clinical transplant program.</p> <p>Moderator: Jason Huff, MSN, RN, FNKF, Senior Director, Transplant Services, Cincinnati Children's Hospital Medical Center, OH</p>
<p>11:30</p>	<p>Conference Concludes</p> <p>Thank you for attending the 2023 UNOS Transplant Management Forum!</p> <p>Don't forget to submit your evaluations to obtain your CEUs.</p> <p>See you in 2024 in Louisville, KY – May 6-8!</p> <p><i>The</i> GALT HOUSE <i>Legendary • HOTEL • Louisville</i></p>

TMF2023

31st ANNUAL UNOS TRANSPLANT MANAGEMENT FORUM



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AWARDS

Heckenkemper Leader in Transplant Administration / Quality Award

Established in memory of Deedle Heckenkemper, this award honors the contributions he made in the foundation and development of the OPTN Transplant Administrators Committee and the donation and transplantation community. The UNOS TMF Planning Committee reviews all nominations and selects the winner based on specific criteria.

Abstract Awards

- **Category 1:** Financial Operations
- **Category 2:** QAPI, Safety and Regulatory
- **Category 3:** Clinical Operations
- **Category 4:** Strategy/Marketing/Leadership
- **Category 5:** Advancing Organ Donation
- **Best of the Best**

Past Heckenkemper Award Winners

*Heckenkemper Award
is sponsored by*



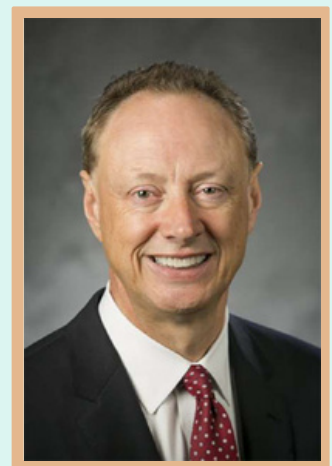
2022

Jennifer Milton, BSN,
CCTC, MBA



2021

Linda Ohler, MSN, RN,
CCTC, FAAN, FAST



2020

Ian Jamieson, MBA, MHA

TMF2023

31st ANNUAL UNOS TRANSPLANT MANAGEMENT FORUM



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Training for Transplant and OPO Professionals

July 17–18, 2023 and November 6–7, 2023



Richmond, Virginia



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