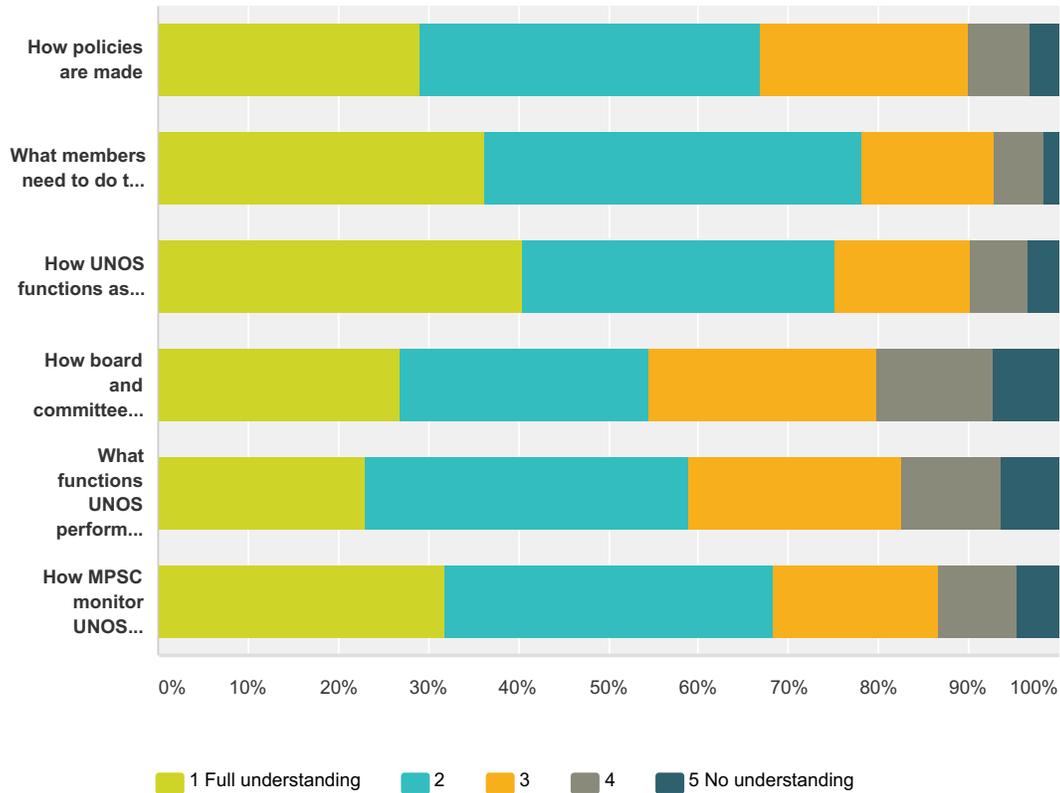


Q1 Indicate how well you understand the following processes, with 1 representing a full understanding and 5 representing no understanding.

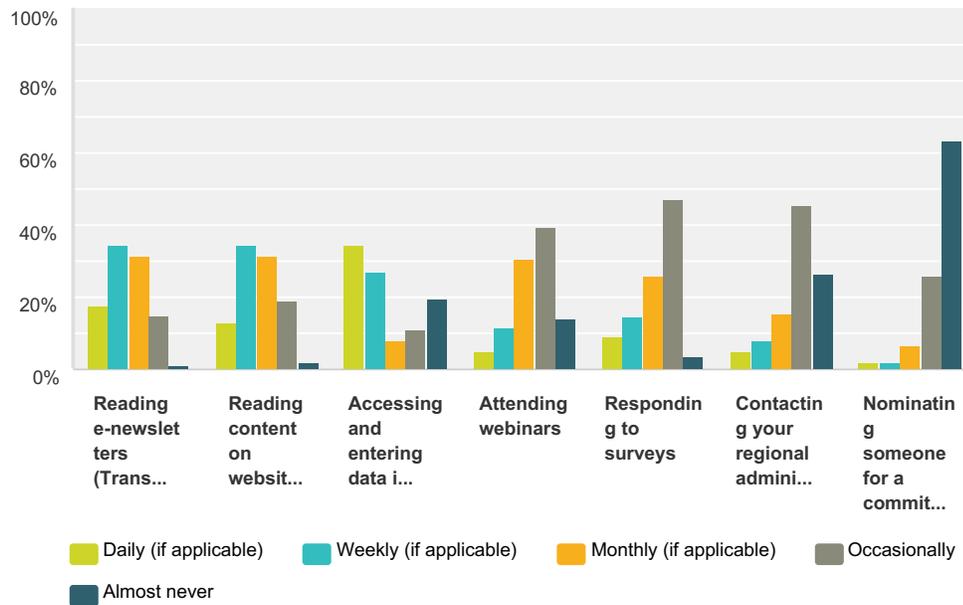
Answered: 674 Skipped: 19



	1 Full understanding	2	3	4	5 No understanding	Total
How policies are made	29.06% 195	37.85% 254	23.10% 155	6.71% 45	3.28% 22	671
What members need to do to comply with policy	36.36% 244	41.73% 280	14.75% 99	5.51% 37	1.64% 11	671
How UNOS functions as the OPTN contractor	40.50% 273	34.57% 233	15.13% 102	6.38% 43	3.41% 23	674
How board and committee members are chosen	26.83% 180	27.72% 186	25.19% 169	13.11% 88	7.15% 48	671
What functions UNOS performs in addition to serving as the OPTN contractor	23.15% 156	35.76% 241	23.59% 159	11.13% 75	6.38% 43	674
How MPSC monitor UNOS requirements and patient safety.	31.95% 215	36.40% 245	18.13% 122	8.92% 60	4.61% 31	673

Q2 Indicate your level of involvement in the following UNOS or OPTN activities:

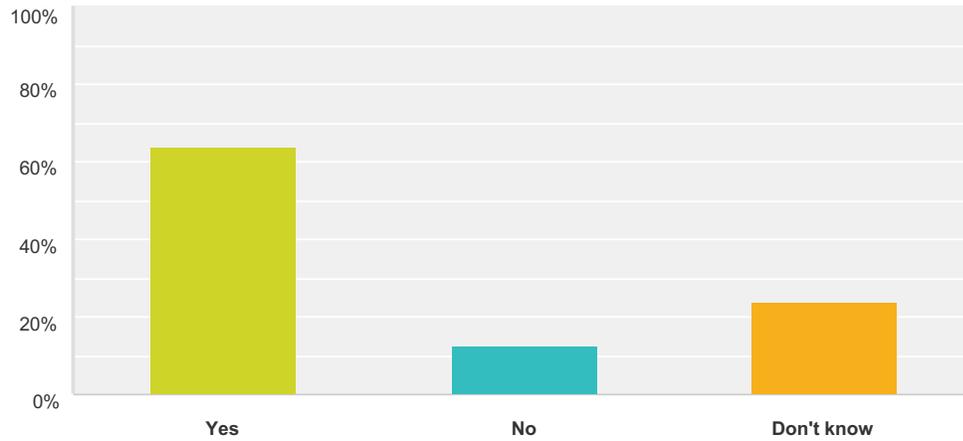
Answered: 676 Skipped: 17



	Daily (if applicable)	Weekly (if applicable)	Monthly (if applicable)	Occasionally	Almost never	Total
Reading e-newsletters (Transplant Pro and UNOS Tech News)	17.63% 119	34.37% 232	31.70% 214	15.11% 102	1.19% 8	675
Reading content on websites (UNOS, OPTN, Transplant Pro, Transplant Living)	12.91% 87	34.72% 234	31.31% 211	19.14% 129	1.93% 13	674
Accessing and entering data in UNet	34.47% 232	27.04% 182	8.02% 54	11.14% 75	19.32% 130	673
Attending webinars	4.78% 32	11.66% 78	30.34% 203	39.46% 264	13.75% 92	669
Responding to surveys	8.89% 59	14.31% 95	26.05% 173	47.14% 313	3.61% 24	664
Contacting your regional administrator or other UNOS staff member	4.90% 33	7.88% 53	15.45% 104	45.47% 306	26.30% 177	673
Nominating someone for a committee or board position	2.07% 14	2.07% 14	6.52% 44	25.93% 175	63.41% 428	675

Q3 Do you feel as if UNOS takes your interests as a transplant professional into consideration when making policy changes or administrative changes that impact the community?

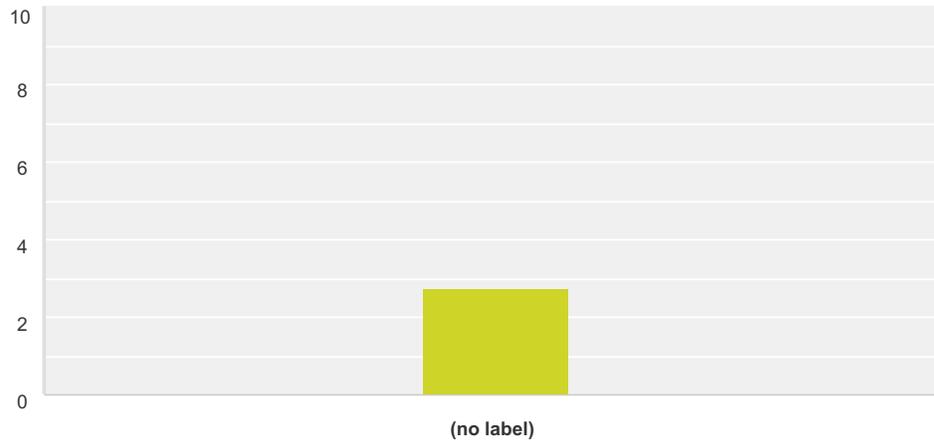
Answered: 673 Skipped: 20



Answer Choices	Responses
Yes	63.74% 429
No	12.33% 83
Don't know	23.92% 161
Total	673

Q4 What is your impression of why the OPTN/UNOS Membership and Professional Standards Committee monitors compliance and safety?

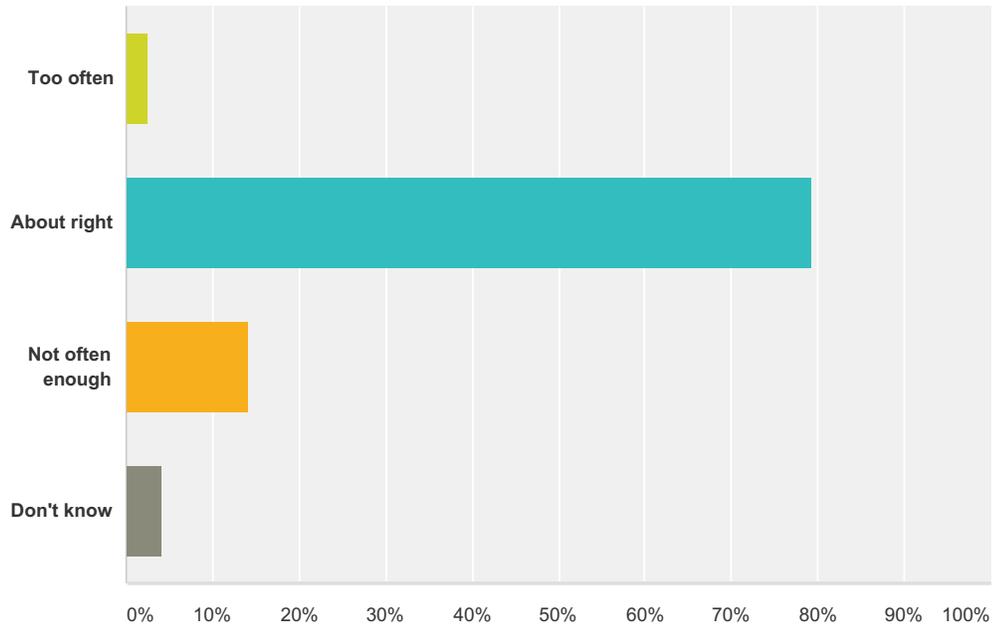
Answered: 662 Skipped: 31



	Exclusively to identify compliance failure	Most often to identify compliance failure	Equally to identify compliance failure and support memberimprovement	Most often to support memberimprovement	Exclusively to support memberimprovement	Total	Weighted Average
(no label)	6.80% 45	21.15% 140	62.99% 417	7.70% 51	1.36% 9	662	2.76

Q5 As a transplant professional, how often does UNOS provide you with the information you need to stay current and compliant with policies?

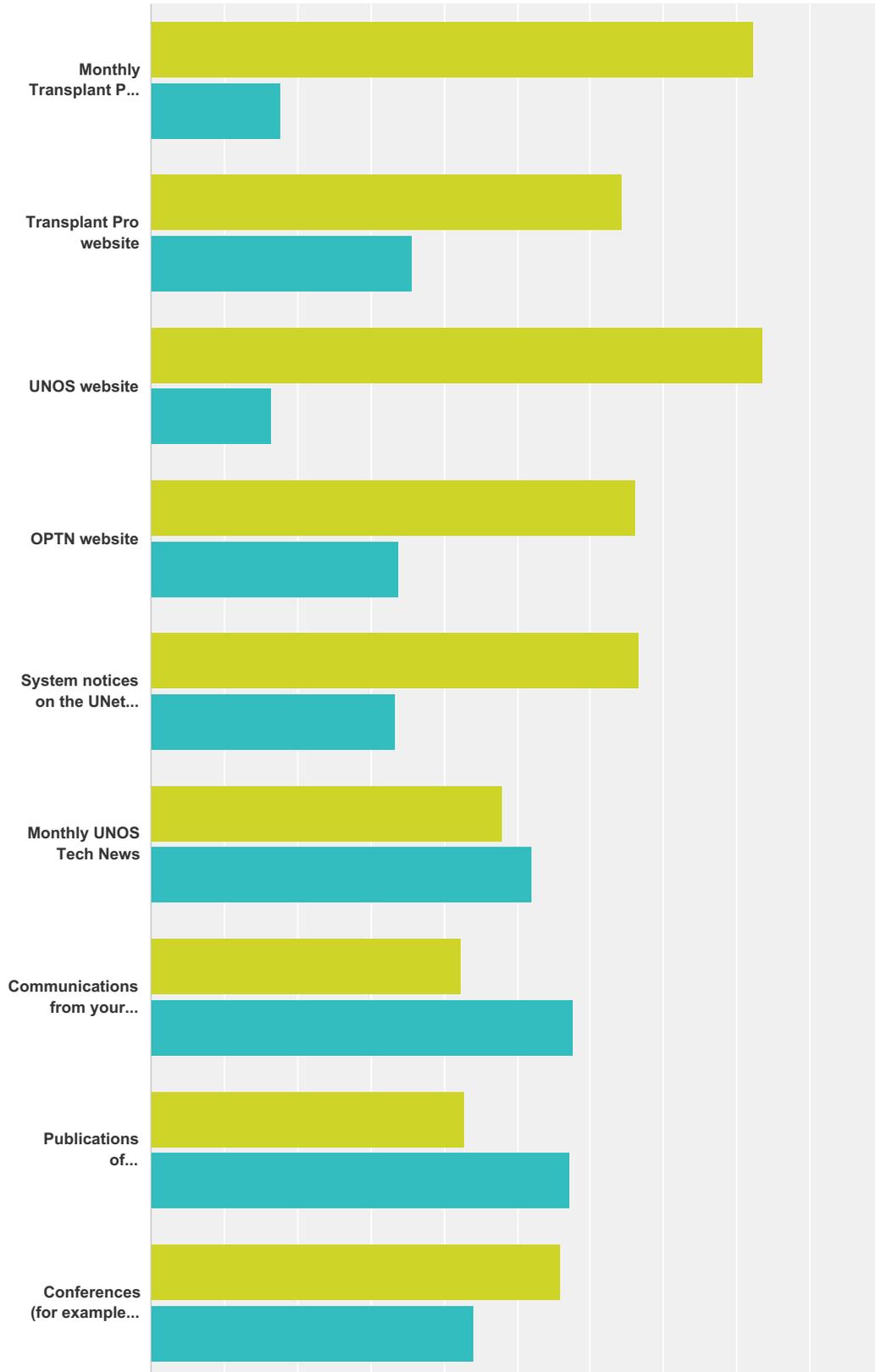
Answered: 674 Skipped: 19



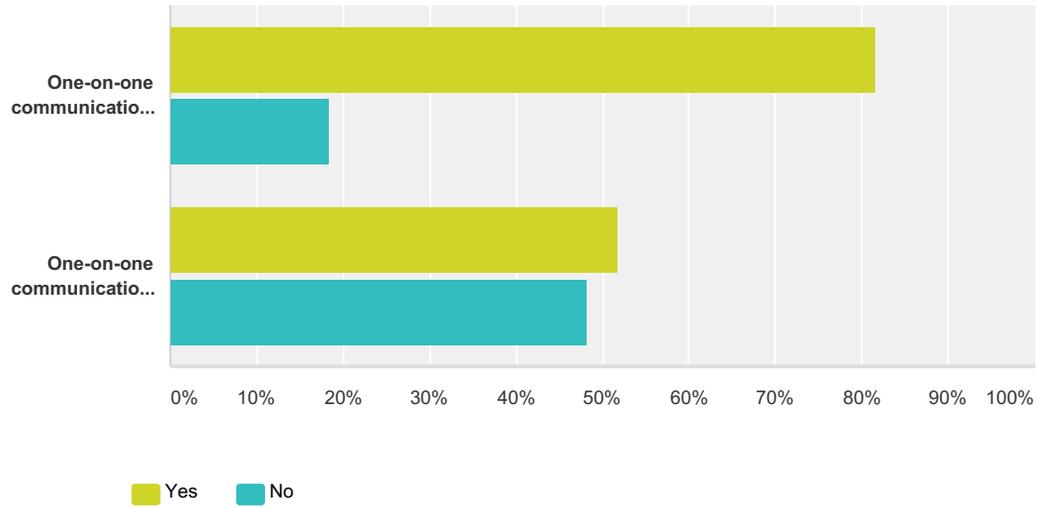
Answer Choices	Responses
Too often	2.52% 17
About right	79.23% 534
Not often enough	14.09% 95
Don't know	4.15% 28
Total	674

Q6 Do you depend on the following communication vehicles to receive critical information?

Answered: 676 Skipped: 17



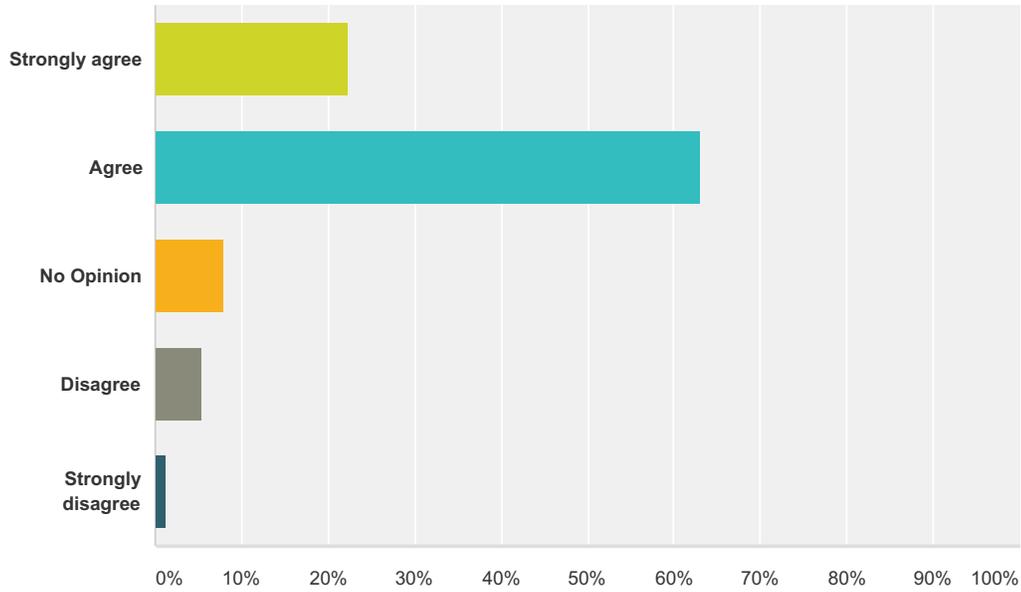
2016 Annual UNOS Member Survey



	Yes	No	Total
Monthly Transplant Pro e-newsletter	82.29% 553	17.71% 119	672
Transplant Pro website	64.24% 424	35.76% 236	660
UNOS website	83.48% 556	16.52% 110	666
OPTN website	66.26% 436	33.74% 222	658
System notices on the UNet homepage	66.51% 437	33.49% 220	657
Monthly UNOS Tech News	48.10% 317	51.90% 342	659
Communications from your regional councillor	42.40% 279	57.60% 379	658
Publications of transplant-related societies (for example, Chimera, Progress in Transplantation, etc.)	42.84% 281	57.16% 375	656
Conferences (for example, TMF, NATCO, etc.)	55.91% 369	44.09% 291	660
One-on-one communication with transplant colleagues	81.57% 540	18.43% 122	662
One-on-one communication with UNOS staff members	51.69% 336	48.31% 314	650

Q7 UNOS produces a wide range of communication to professionals, including e-newsletters, system notices, website content, policy notices, public comment, etc. Generally speaking, do you agree that the information you receive from UNOS is written clearly?

Answered: 676 Skipped: 17



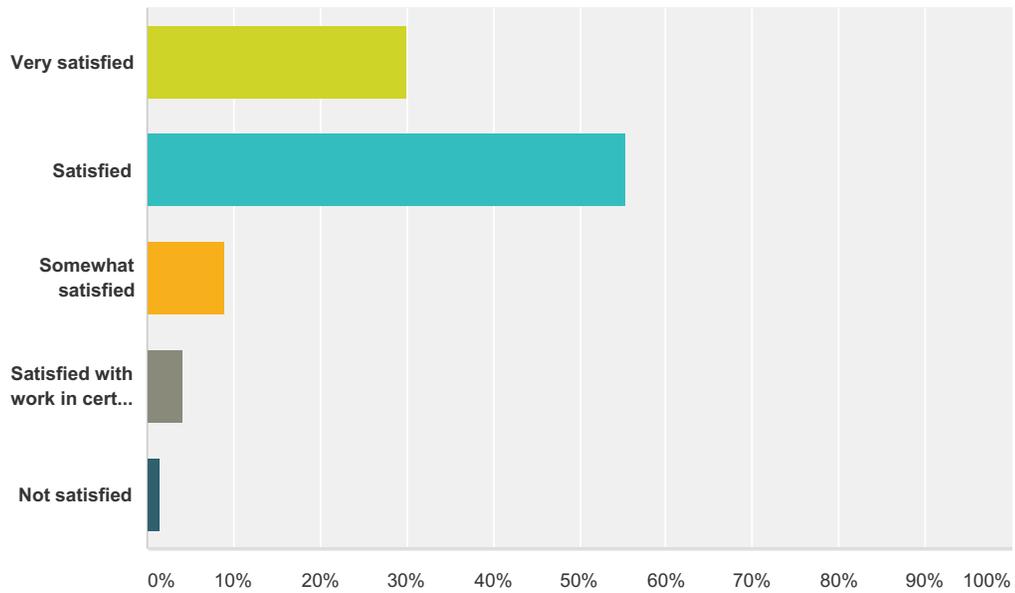
Answer Choices	Responses	Count
Strongly agree	22.34%	151
Agree	63.02%	426
No Opinion	7.99%	54
Disagree	5.47%	37
Strongly disagree	1.18%	8
Total		676

**Q8 What change have you noticed at UNOS
in the last year?**

Answered: 314 Skipped: 379

Q9 Are you satisfied with the quality of work performed by UNOS staff?

Answered: 670 Skipped: 23



Answer Choices	Responses	Count
Very satisfied	30.15%	202
Satisfied	55.22%	370
Somewhat satisfied	8.96%	60
Satisfied with work in certain areas	4.18%	28
Not satisfied	1.49%	10
Total		670

**Q10 UNOS has changed our method of informing members about recent and upcoming changes to UNet. Please let us know if you are aware of the following resources, what you think about them, and if you have any suggestions for improvement. UNOS Tech News, our monthly e-newsletter (email) about UNet system changes and technology news
Technology section of Transplant Pro website**

Answered: 258 Skipped: 435

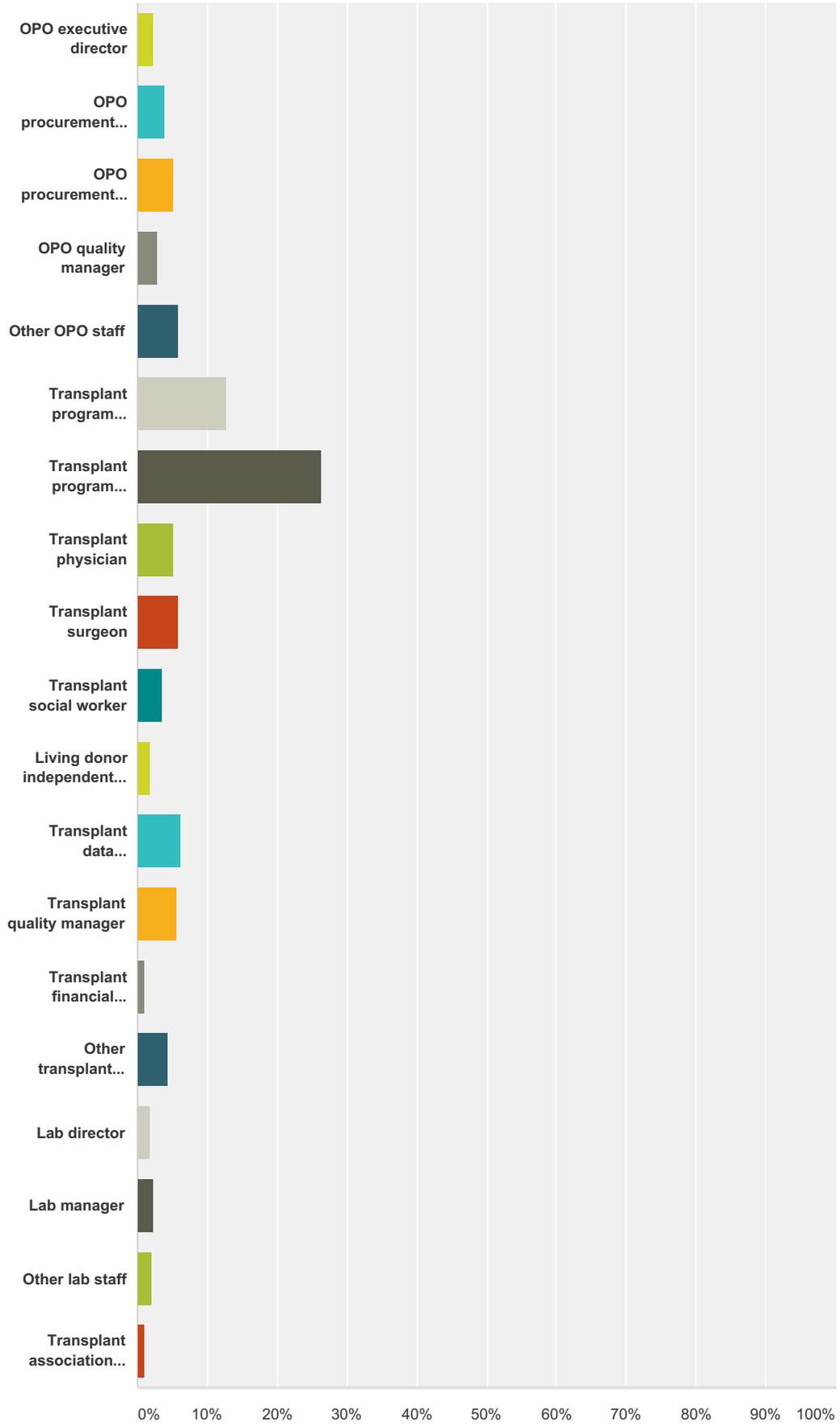
Q11 We are always looking for ways to make your job as a transplant professional easier. Are there ways we can improve our existing services or are there new services we should consider?

Answered: 212 Skipped: 481

**Q12 Select the title that best describes your
job.**

Answered: 633 Skipped: 60

2016 Annual UNOS Member Survey

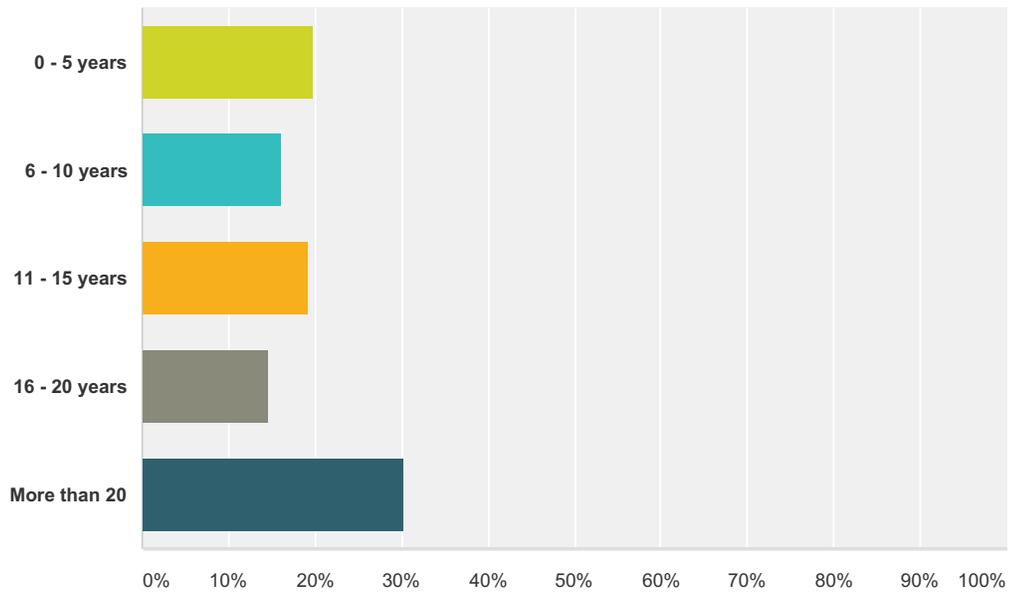


2016 Annual UNOS Member Survey

Answer Choices	Responses	
OPO executive director	2.37%	15
OPO procurement director	3.95%	25
OPO procurement coordinator	5.21%	33
OPO quality manager	2.84%	18
Other OPO staff	5.85%	37
Transplant program administrator/manager	12.64%	80
Transplant program clinical coordinator	26.22%	166
Transplant physician	5.21%	33
Transplant surgeon	5.85%	37
Transplant social worker	3.63%	23
Living donor independent advocate	1.90%	12
Transplant data coordinator	6.16%	39
Transplant quality manager	5.69%	36
Transplant financial coordinator	0.95%	6
Other transplant center staff	4.42%	28
Lab director	1.90%	12
Lab manager	2.21%	14
Other lab staff	2.05%	13
Transplant association executive	0.95%	6
Total		633

Q13 How long have you been involved in transplant?

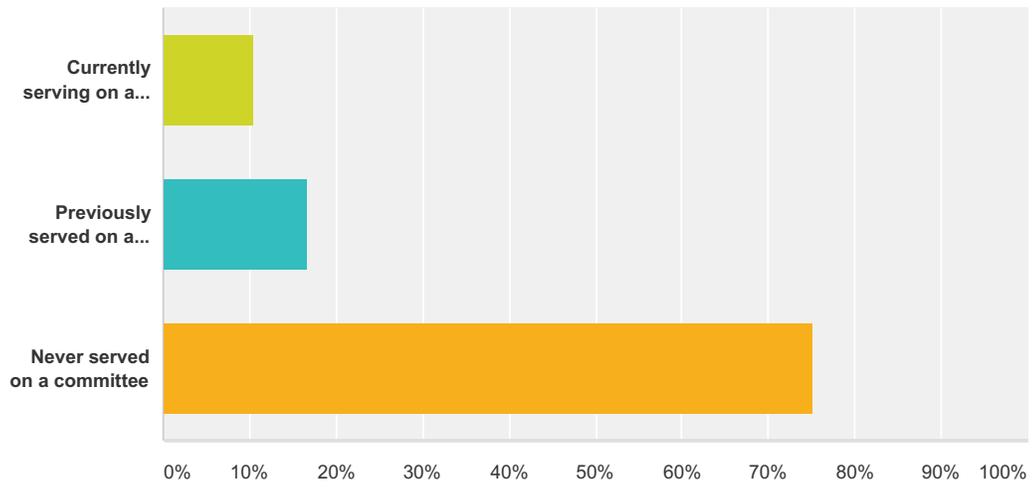
Answered: 689 Skipped: 4



Answer Choices	Responses	Count
0 - 5 years	19.74%	136
6 - 10 years	16.11%	111
11 - 15 years	19.30%	133
16 - 20 years	14.51%	100
More than 20	30.33%	209
Total		689

Q14 Indicate your level of involvement in OPTN/UNOS committees

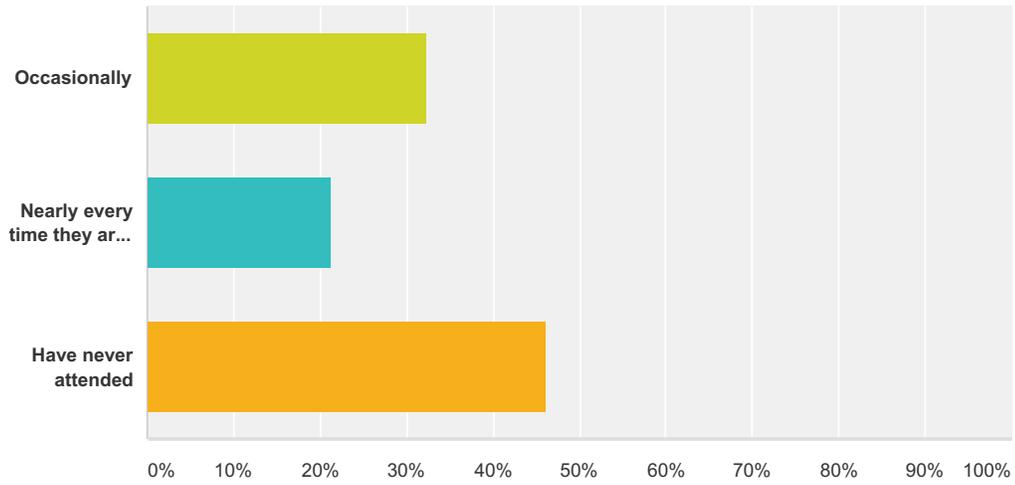
Answered: 687 Skipped: 6



Answer Choices	Responses
Currently serving on a committee	10.33% 71
Previously served on a committee	16.74% 115
Never served on a committee	75.11% 516
Total Respondents: 687	

Q15 Do you attend regional meetings?

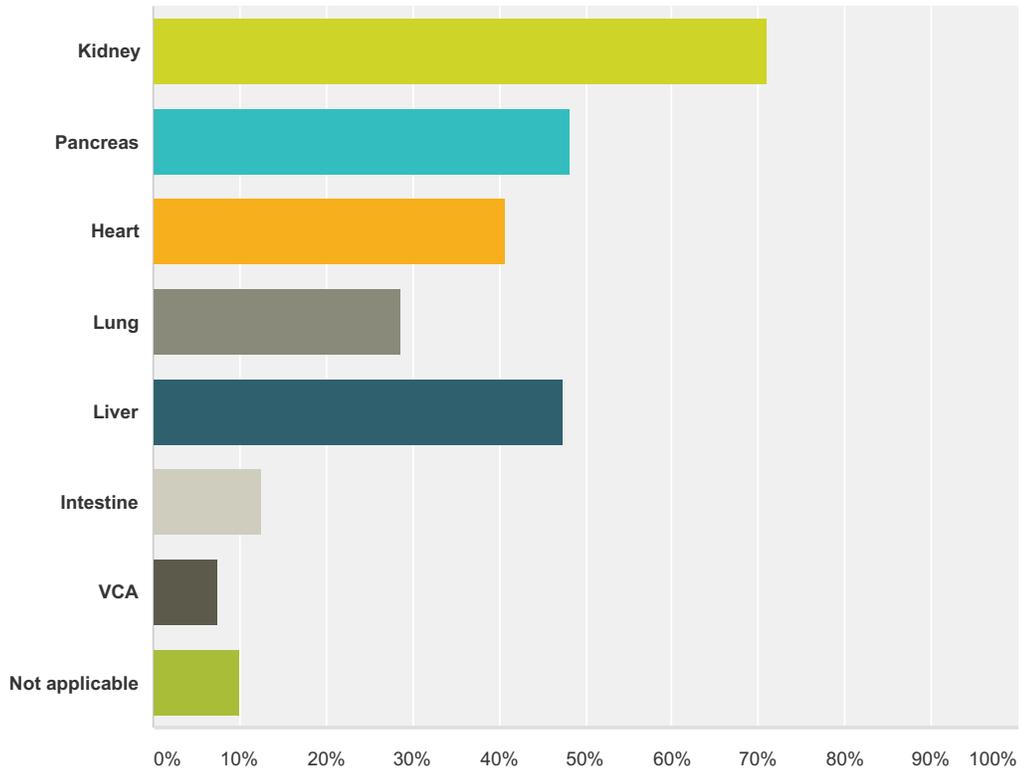
Answered: 688 Skipped: 5



Answer Choices	Responses	Count
Occasionally	32.41%	223
Nearly every time they are offered	21.37%	147
Have never attended	46.22%	318
Total		688

Q16 Select the type of organ program that you are primarily affiliated with. If you are affiliated with multiple organ programs, check all that apply.

Answered: 685 Skipped: 8



Answer Choices	Responses	
Kidney	70.95%	486
Pancreas	48.18%	330
Heart	40.73%	279
Lung	28.61%	196
Liver	47.30%	324
Intestine	12.55%	86
VCA	7.59%	52
Not applicable	9.93%	68
Total Respondents: 685		