

# UNOS<sup>SM</sup> Primer

Training for Transplant and OPO Professionals

July 17-18, 2023

Richmond, Virginia

#UNOSPrimer2023

**Monday, July 17, 2023**

**\*\*Agenda times and topics subject to change\*\***

<b>8:00 – 8:30</b>	<b>Registration Opens &amp; Breakfast Served</b>
8:30 – 8:35	<b>Welcome!</b> Welcome to UNOS and the 2023 UNOS Primer!
8:35 – 9:20	<b>UNOS History &amp; Operations</b> Learn about the history and evolution of UNOS
9:20 – 9:45	<b>Group Ice Breaker</b>
<b>9:45 – 10:00</b>	<b>Break</b>
10:00 – 11:00	<b>Policy &amp; Community Relations (PCR)</b> This session will provide a high-level overview of the <ul style="list-style-type: none"> <li>• OPTN policy development process</li> <li>• Legislative and regulatory framework of the OPTN, Board and Committee structure, regional meeting and public comment processes, and the different types of policies and policy proposals</li> </ul>
11:00 – 12:00	<b>Organ Center: What we do and our role in organ allocation</b> In this session, you will hear about the Organ Center and the role we play in allocation, as well as learn some best practices to improve your day-to-day operations.
<b>12:00 – 12:45</b>	<b>LUNCH</b> <b>Enjoy a wonderful lunch and visit exhibitors and UNOS staff meet &amp; greet opportunities.</b>
12:45 – 1:00	<b>UNet<sup>SM</sup> 101 – The Basics</b> This session will review how UNOS applications fit within the transplant lifecycle and your role within it. This session includes review of the following UNet applications: <ul style="list-style-type: none"> <li>• Waitlist<sup>SM</sup></li> <li>• DonorNet<sup>®</sup></li> <li>• TIEDI<sup>®</sup></li> </ul>
1:00 – 1:45	<b>Overview of OPTN Data</b> In this session you will learn the following: <ul style="list-style-type: none"> <li>• What is OPTN data?</li> <li>• Who manages the data?</li> <li>• Where, how, and when is the data collected?</li> <li>• Why is the quality of the data important?</li> <li>• How can I find help?</li> </ul>
<b>1:45 – 2:00</b>	<b>Break</b>
2:00 – 2:45	<b>OPTN Peer Review: Member Quality and the OPTN Membership and Professional Standards Committee</b> In this session you will learn the following: <ul style="list-style-type: none"> <li>• How the UNOS Member Quality Department evaluates and assists OPTN members through the OPTN peer review process</li> </ul>

	<ul style="list-style-type: none"> <li>• MPSC activities over the past year, including top policy violations and collaborative improvement efforts</li> <li>• High level overview of OPTN member performance reviews, including changes to the transplant program metrics</li> </ul>
4:45 – 3:30	<p><b>OPO/Transplant Hospital – Hybrid Site Surveys</b></p> <p>This session you will learn about:</p> <ul style="list-style-type: none"> <li>• New Hybrid Site Survey Model</li> <li>• Options for sharing medical records virtually</li> <li>• Focus on education and collaboration</li> </ul>
3:30 – 4:00	<p><b>UNOS Ambassador Program</b></p> <p>In this session, you will learn about what a UNOS Ambassador is what they do and how to become one or recommend someone to the program.</p> <p>You will also hear one UNOS Ambassador’s story.</p>
4:00 – 4:30	<p><b>Optional Welcome Tours</b></p> <p><b>Join us for tours of UNOS Organ Center and the National Donor Memorial!</b></p> <p><b>Enjoy drinks, light appetizers, networking with peers and visiting sponsors.</b></p>
4:30	<p><b>End of Day 1</b></p>

## Tuesday, July 18, 2023

**\*\*Agenda times and topics subject to change\*\***

**\*For Day 2 Session - Data Services Portal, you must use and have access to Data Services Portal\***

**If you do not wish to attend the UNet session because you do not use it at your organization, please plan to walk or schedule an Uber to bring you to the UNOS building by 10:05.**

### OPO Breakouts

8:00 – 8:30	<p><b>Welcome Back &amp; Breakfast Served</b>  <b>Visit exhibitors and network with peers while fueling up for today's sessions.</b></p>
8:30 – 10:00	<p><b>OPO Focus: Tips and Tricks with UNet<sup>SM</sup></b>                  In-depth and hands on instruction with our features and applications and how to use them in your OPO role.  <b>* If you do not wish to attend the UNet session because you do not use it at your organization, please plan to walk or schedule an Uber to bring you to the UNOS building by 10:05.</b></p>
10:00 – 10:15	<p><b>BREAK</b>  <b>Visit exhibitors and UNOS staff meet &amp; greet opportunities.</b></p>
10:15 -11:15	<p><b>OPO – Site Surveys Made Easy</b>                  This session you will learn about:</p> <ul style="list-style-type: none"> <li>• Prepping made easy for hybrid surveys</li> <li>• Common survey findings</li> <li>• Evaluations and corrective action plans</li> </ul>
11:15 – 11:45	<p><b>TBD</b></p>
11:45 – 12:30	<p><b>LUNCH</b>  <b>Visit exhibitors and UNOS staff meet &amp; greet opportunities.</b></p>
12:30 – 2:00	<p><b>Introduction to the Data Services Portal and a Review of OPO-Specific Reports: Leveraging the Power of the Data Portal for OPOs</b>                  In this session you will learn about:</p> <ul style="list-style-type: none"> <li>• Get a walk-through of data services portal</li> <li>• Learn what reports are available, how to find them, and how to use them.</li> <li>• When where and how to access important data to help with OPO quality and process improvement efforts</li> </ul> <p><b>*This session is for participants that use/access Data Services Portal as part of their role at their OPOs only.</b></p>
1:00 – 2:00	<p><b>UNOS Connect Focus Group and Demo</b>  <b>*This session is for participants that DO NOT use/access Data Services Portal as part of their role at their OPOs only.</b></p>
2:00 – 2:05	<p><b>Short Break</b></p>
2:05 – 2:45	<p><b>Information about New UNOS Initiatives</b></p>

	Learn about new UNOS Initiatives and how you can potentially get involved
<b>2:45 – 3:00</b>	<b>Wrap Up</b>
<b>3:00</b>	<b>End of Conference</b>



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**\*For Day 2 Sessions - Data Services Portal, you **must use and have access** to Data Services Portal\***

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## Transplant Hospital Breakouts

8:00 – 8:30	<b>Welcome Back &amp; Breakfast Served</b> Visit exhibitors and network with peers while fueling up for today's sessions.
8:30 – 10:30	<b>Introduction to the Data Services Portal and Answering Questions with the Data Services Portal</b> In this session you will learn about: <ul style="list-style-type: none"> <li>• Get a walk-through of data services portal</li> <li>• Learn what reports are available, how to find them, and how to use them.</li> <li>• When, where and how to access important data to help with transplant center quality and process improvement efforts</li> </ul> <p><b>*This session is for participants that use/access Data Services Portal as part of their role at their Transplant Centers only.</b></p>
9:00 – 10:00	<b>UNOS Connect Focus Group and Demo</b> (Break from 10:00 to 10:45) <b>*This session is for participants that DO NOT use/access Data Services Portal as part of their role at their hospital only.</b>
10:30 – 10:45	<b>BREAK</b> Visit exhibitors and UNOS staff meet & greet opportunities.
10:45 – 11:45	<b>Transplant Focus: Tips and Tricks with UNet<sup>SM</sup></b> In-depth and hands on instruction with our features and applications and how to use them in your TXC role. <b>* If you do not wish to attend the UNet session because you do not use it at your organization, please plan to walk or schedule an Uber to bring you to the UNOS building by 10:30.</b>
11:45 – 12:30	<b>LUNCH</b> Visit exhibitors and UNOS staff meet & greet opportunities.
12:30 – 1:00	<b>TransNet</b>

1:00 – 2:00	<p><b>Transplant Hospital – Site Surveys Made Easy</b></p> <p>This session you will learn about:</p> <ul style="list-style-type: none"> <li>• Prepping made easy for hybrid surveys</li> <li>• Common survey findings</li> <li>• Evaluations and corrective action plans</li> </ul>
<b>2:00 – 2:05</b>	<b>Short Break</b>
2:05 – 2:45	<p><b>Information about New UNOS Initiatives</b></p> <p>Learn about new UNOS Initiatives and how you can potentially get involved</p>
2:45 – 3:00	<b>Wrap Up</b>
<b>3:00</b>	<b>End of Conference</b>



## Contact List

Access online help documentation for specific information on UNet applications.

Call 800-292-9537 to reach the Organ Center 27 hours/7days a week.

Visit UNOS Connect to find webinars, e-learning modules, videos, and other online training resources. <https://unos.org/resources/education/>

Visit OPTN ([optn.transplant.hrsa.gov/](https://optn.transplant.hrsa.gov/)) and Transplant Living ([transplantliving.org](https://transplantliving.org)) websites for additional resources.

Email [MQfeedback@unos.org](mailto:MQfeedback@unos.org) with any questions about site surveys.

Email [education@unos.org](mailto:education@unos.org) for questions about educational, training events and UNOS Connect.

Email [unethelpdesk@unos.org](mailto:unethelpdesk@unos.org) or call (800) 978-4334 for UNet questions.

Email [member.questions@unos.org](mailto:member.questions@unos.org) for questions about policy and policy-related resources and education or call 844-395-4428.

Email [MembershipRequests@unos.org](mailto:MembershipRequests@unos.org) for any membership related questions.

Email [Volunteer@unos.org](mailto:Volunteer@unos.org) for questions regarding volunteer opportunities.