




Monday, September 12, 2022

8:00 am – 6:00 pm

Breakfast and Lunch will be provided

Agenda topics and conference times subject to change.

<p>Welcome!</p> <ul style="list-style-type: none"> • Brian Shepard, CEO 	<p>Welcome to UNOS and the 2022 UNOS Primer!</p>
<p>Ice Breaker</p>	
<p>UNOS History & Operations</p> <ul style="list-style-type: none"> • Maureen McBride, PhD, COO 	<p>Learn about the history and evolution of UNOS</p>
<p>Policy & Community Relations (PCR)</p> <ul style="list-style-type: none"> • Rebecca Murdock, Policy Drafter, PCR • Kim Uccellini, MS, MPH, CPHQ, Manager, PCR 	<p>This session will provide a high-level overview of the</p> <ul style="list-style-type: none"> • OPTN policy development process • Legislative and regulatory framework of the OPTN, Board and Committee structure, regional meeting and public comment processes, and the different types of policies and policy proposals
<p>Organ Allocation: How it really works</p> <ul style="list-style-type: none"> • Jennifer Musick, CAPM, Manager, Organ Center Operations 	<p>In this session, you will hear how organ allocation really works and the most frequently asked questions Organ Placement Specialists receive in the Organ Center.</p>
<p>UNetSM 101</p> <ul style="list-style-type: none"> • Lauren Motley, Service Owner, IT Customer Advocacy • Heather Mitchell, Service Desk Specialist, IT Customer Advocacy 	<p>This session will review how UNOS applications fit within the transplant lifecycle and your role within it. This session includes review of the following UNet applications:</p> <ul style="list-style-type: none"> • WaitlistSM • DonorNet[®] • TIEDI[®]
<p>Overview of OPTN Data</p> <ul style="list-style-type: none"> • Nadine Hoffman, CDMP, MBA, MIS, Director, Information Governance 	<p>In this session you will learn the following:</p> <ul style="list-style-type: none"> • What is OPTN data? • Who manages the data? • Where, how and when is the data collected? • Why is the quality of the data important? • How can I find help?

<p>OPTN Peer Review: Member Quality and the OPTN Membership and Professional Standards Committee</p> <ul style="list-style-type: none"> • Betsy Warnick, MS, Manager, Compliance & Performance Monitoring, Member Quality • Katie Favaro, Performance Analyst, Member Quality 	<ul style="list-style-type: none"> * How the UNOS Member Quality Department evaluates and assists OPTN members through the OPTN peer review process * MPSC activities over the past year, including top policy violations and collaborative improvement efforts * High level overview of OPTN member performance reviews, including changes to the transplant program metrics
<p>OPO/Transplant Hospital – Hybrid Site Surveys</p> <ul style="list-style-type: none"> • Brigid Burns, MSW, Site Surveyor, Member Quality • Jon Dyer, MSN, RN, Site Surveyor, Member Quality 	<p>This session you will learn about:</p> <ul style="list-style-type: none"> • New Hybrid Site Survey Model • Options for sharing medical records virtually • Focus on education and collaboration
<p>Remarks from CareDx</p> <ul style="list-style-type: none"> • Gold Sponsor of UNOS Primer 2022 	
<p>Optional Reception and Tours</p>	<p>Join us for a UNOS Primer Reception! Enjoy drinks and appetizers and visit exhibitors and UNOS staff meet & greet opportunities. Also, during this time, you have the option to take guided tours of the Organ Center and the National Donor Memorial.</p>



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For Day 2, you must have access and use UNet & Data Service Portal

If you do not use UNet or the Data Service Portal, please plan to come to the UNOS building at 11:30 for the afternoon sessions.

OPO Breakouts

<p>OPO Focus: Tips and Tricks with UNetSM</p> <ul style="list-style-type: none"> • Lauren Motley, Service Owner, IT Customer Advocacy • Heather Mitchell, Service Desk Specialist, IT Customer Advocacy 	<p>In-depth and hands on instruction with our features and applications and how to use them in your OPO role. *Must have access and use UNet to participate</p>
<p>OPO – Site Surveys Made Easy</p> <ul style="list-style-type: none"> • Brigid Burns, MSW, Site Surveyor, Member Quality • Jon Dyer, MSN, RN, Site Surveyor, Member Quality 	<p>This session you will learn about:</p> <ul style="list-style-type: none"> • Prepping made easy for hybrid surveys • Common survey findings • Evaluations and corrective action plans
<p>UNOS Ambassador Program</p> <ul style="list-style-type: none"> • Bernadette Jay, Communications Specialist III, Communications 	<p>In this session, you will learn about what a UNOS Ambassador is what they do and how to become one or recommend someone to the program.</p>
<p>Introduction to the Data Services Portal</p> <ul style="list-style-type: none"> • Sarah Taranto, Principal Data Analyst, Solutions • Read Urban, Research Scientist, Research 	<p>Get a walk-through of data services portal and learn about all the improvements. Learn what reports are available, how to find them, and how to use them.</p>

<p>OPO-Specific Reports: Leveraging the Power of the Data Portal for OPOs</p> <ul style="list-style-type: none"> • Read Urban, Research Scientist, Research • Sarah Taranto, Principal Data Analyst, Solutions 	<p>In this session you will learn about:</p> <ul style="list-style-type: none"> • Successful navigation of the UNOS Data Services Data Portal • When, where and how to access important data to help with OPO quality and process improvement efforts <p>*Must have access and use the Data Services Portal to participate</p>
<p>Information about New UNOS Initiatives</p> <ul style="list-style-type: none"> • Casey Humphries, Logistics Service Line Leader, UNOS Solutions • Lloyd Board, Service Owner, IT Customer Advocacy • Amanda Young, MPH, Performance Improvement Lead, Member Quality • Beth Overacre, MSW, Performance Improvement Lead, Member Quality • Anna Wall, Talent Specialist, Human Resources 	<p>Learn about new UNOS Initiatives and how you can potentially get involved</p>
<p>Wrap Up</p>	

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Transplant Hospital Breakouts

Introduction to the Data Services Portal

- Sarah Taranto, Principal Data Analyst, Solutions
- Read Urban, Research Scientist, Research

Get a walk-through of data services portal and learn about all the improvements. Learn what reports are available, how to find them, and how to use them.

Answering Questions with the Data Portal

- Read Urban, Research Scientist, Research
- Sarah Taranto, Principal Data Analyst, Solutions

* Use the data portal to help prepare for QAPI and answer operations questions
 * Learn about the many tools available on the data portal and how you can use those tools to help your program save time
 * Learn what reports are available, how to find them, and how to use them
***Must have access and use the Data Services Portal to participate**

Transplant Focus: Tips and Tricks with UNetSM

- Lauren Motley, Service Owner, IT Customer Advocacy
- Heather Mitchell, Service Desk Specialist, IT Customer Advocacy

In-depth and hands on instruction with our features and applications and how to use them in your TXC role.
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